

User Manual

What is radar-video fusion?

What is radar-video fusion?

This product fuses the radar data with the video data in two ways:

• Visual fusion: The radar detections and classifications are fused into the video image. This is a way to visualize the radar data in the video stream.

For example, if an object appears at a distance of 50 m (164 ft), it may be too small for the video analytics to detect, but the radar can identify it. In that case, the radar detection is fused into the image plane and can be used to trigger alarms inside AXIS Object Analytics.

• Analytics fusion: The radar detections and classification are fused with the detections and classifications from the video analytics. This gives the device a combined analytics output where the respective strengths of both technologies are merged. It uses the distance and speed from the radar, and the position and class from the video.

When the object in the example above comes closer, the video analytics also detects it. The radar detection is then fused with the video analytics output to produce an output of higher quality, and with more information, than what the technologies can provide separately.

Get started

Get started

Find the device on the network

To find Axis devices on the network and assign them IP addresses in Windows[®], use AXIS IP Utility or AXIS Device Manager. Both applications are free and can be downloaded from *axis.com/support*.

For more information about how to find and assign IP addresses, go to How to assign an IP address and access your device.

Browser support

You can use the device with the following browsers:

	Chrome™	Firefox®	Edge®	Safari®
Windows®	recommended	х	х	
macOS®	recommended			x
Other operating systems	х	x		

If you need more information about recommended browsers, go to axis.com/browser-support.

Open the device's webpage

1. Open a browser and type the IP address or host name of the Axis device.

If you do not know the IP address, use AXIS IP Utility or AXIS Device Manager to find the device on the network.

2. Type the username and password. If you access the device for the first time, you must set the root password. See Set a new password for the root account on page 3.

Set a new password for the root account

The default administrator username is root. There's no default password for the root account. You set a password the first time you log in to the device.

- 1. Type a password. Follow the instructions about secure passwords. See Secure passwords on page 3.
- 2. Retype the password to confirm the spelling.
- 3. Click Add user.

Important

If you lose the password for the root account, go to Reset to factory default settings on page 67 and follow the instructions.

Secure passwords

Important

Axis devices send the initially set password in clear text over the network. To protect your device after the first login, set up a secure and encrypted HTTPS connection and then change the password.

The device password is the primary protection for your data and services. Axis devices do not impose a password policy as they may be used in various types of installations.

To protect your data we strongly recommend that you:

• Use a password with at least 8 characters, preferably created by a password generator.

Get started

- Don't expose the password.
- Change the password at a recurring interval, at least once a year.

Verify that no one has tampered with the firmware

To make sure that the device has its original Axis firmware, or to take full control of the device after a security attack:

1. Reset to factory default settings. See *Reset to factory default settings on page 67*.

After the reset, secure boot guarantees the state of the device.

2. Configure and install the device.

Webpage overview

This video gives you an overview of the device interface.



Axis device web interface

Installation

Installation



Installation Guide

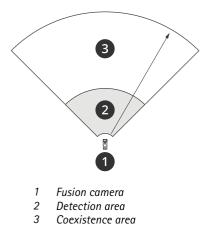
The Installation Guide and other documents for this product can be found on axis.com/products/axis-q1656-dle/support#support-resources

Where to install the product

- The product is intended for monitoring open areas. Any solid object (such as a wall, a fence, a tree, or a large bush) in the coverage area will create a blind spot (radar shadow) behind it.
- Install the product on a stable pole or a spot on a wall where there are no other objects or installations. Objects within 1 m (3 ft) to the left and right of the product, that reflect radio waves, affect the performance of the radar.
- Metal objects in the field of view causes reflections that affects the ability of the radar to perform classifications.
- If more than 8 radars are mounted close together, they may interfere with each other. To avoid interference from other AXIS Q1656-DLE Radar-Video Fusion Cameras, see *Install multiple radar-video fusion cameras on page 5*.

Install multiple radar-video fusion cameras

The radio waves continue beyond the detection area, and can interfere with other radars up to 350 m (380 yd) away. The maximum number of devices in the coexistence zone is 8.



Installation

There are also other design factors to check when placing the radars in a site, like the surrounding environment, swaying objects, flag poles, and swaying vegetations. In some cases you need to filter out swaying objects from the radar stream to avoid false alarms.

You may also need to consider the positioning of the cameras in respect to each other. You can install up to 8 radars close to each other, or facing each other, without causing problems. The built-in coexistence algorithm can find a suitable time and frequency slot to operate in to minimize interference.

If in an installation contains more than 8 AXIS Q1656-DLE, and many of the devices are pointing away from each other then there is less risk of inference. In general, radar interference will not cause the radar to stop functioning. There is a built-in interference mitigation algorithm that suppresses false detections due to interference. A warning about interference is expected to happen in an environment with many radars operating in the same coexistence zone. The main impact of interference is deterioration of the detection performance, and occasional ghost tracks.

Since the radar-video fusion camera operates at a different frequency than other Axis radar products, such as the AXIS D2050-VE or the AXIS D2110-VE, you don't have to think about coexistence when you combine different products at the same site.

Configure your device

Configure your device

Basic settings

Set the power line frequency

- 1. Go to Video > Installation > Power line frequency.
- 2. Select a power line frequency and click Save and restart..

Set the capture mode

- 1. Go to Video > Installation > Capture mode.
- 2. Click Change.
- 3. Select a capture mode and click Save and restart.

See also Capture modes on page 57.

Adjust the image

This section includes instructions about configuring your device. If you want to learn more about how certain features work, go to *Learn more on page 57*.

Select scene profile

A scene profile is a set of predefined image appearance settings including color level, brightness, sharpness, contrast and local contrast. Scene profiles are preconfigured in the product for quick setup to a specific scenario, for example **Forensic** which is optimized for surveillance conditions. For a description of each available setting, see *The device interface on page 20*.

You can select a scene profile during the initial setup of the camera. You can also select or change scene profile later.

- 1. Go to Video > Image > Appearance.
- 2. Go to Scene profile and select a profile.

Select exposure mode

To improve image quality for specific surveillance scenes, use exposure modes. Exposure modes lets you control aperture, shutter speed, and gain. Go to Video > Image > Exposure and select between the following exposure modes:

- For most use cases, select Automatic exposure.
- For environments with certain artificial lighting, for example fluorescent lighting, select Flicker-free.

Select the same frequency as the power line frequency.

• For environments with certain artificial light and bright light, for example outdoors with fluorescent lighting at night and sun during daytime, select Flicker-reduced.

Select the same frequency as the power line frequency.

• To lock the current exposure settings, select Hold current.

Optimize IR illumination

Depending on the installation environment and the conditions around the camera, for example external light sources in the scene, you can sometimes improve the image quality if you manually adjust the intensity of the LEDs. If you have problems with reflections from the LEDs, you can try to reduce the intensity.

Configure your device

- 1. Go to Video > Image > Day-night mode.
- 2. Turn on Allow illumination.

- 4. Adjust the intensity.

Benefit from IR light in low-light conditions by using night mode

Your camera uses visible light to deliver color images during the day. But as the visible light diminishes, color images become less bright and clear. If you switch to night mode when this happens, the camera uses both visible and near-infrared light to deliver bright and detailed black-and-white images instead. You can set the camera to switch to night mode automatically.

- 1. Go to Video > Image > Day-night mode, and make sure that the IR-cut filter is set to Auto.
- 2. To set at what light level you want the camera to switch to night mode, move the Threshold slider toward Bright or Dark.

Reduce noise in low-light conditions

To reduce noise in low-light conditions, you can adjust one or more of the following settings:

- Adjust the trade-off between noise and motion blur. Go to Video > Image > Exposure and move the Blur-noise trade-off slider toward Low noise.
- Set the exposure mode to automatic.

Note

A high max shutter value can result in motion blur.

• To slow down the shutter speed, set max shutter to the highest possible value.

Note

When you reduce the max gain, the image can become darker.

- Set the max gain to a lower value.
- If possible, open the aperture.
- Reduce sharpness in the image, under Appearance.

Reduce motion blur in low-light conditions

To reduce motion blur in low-light conditions, adjust one or more of the following settings in Video > Image > Exposure:

• Move the Blur-noise trade-off slider toward Low motion blur.

Note

When you increase the gain, image noise also increases.

• Set Max shutter to a shorter time, and Max gain to a higher value.

If you still have problems with motion blur:

- Increase the light level in the scene.
- Mount the camera so that objects move toward it or away from it rather than sideways.

Configure your device

Maximize the details in an image

Important

If you maximize the details in an image, the bitrate will probably increase and you might get a reduced frame rate.

- Go to Video > Stream > General and set the compression as low as possible.
- Below the live view image, click and in Video format, select MJPEG.
- Go to Video > Stream > H.264 and H.265 encoding > Zipstream and select Off.

Handle scenes with strong backlight

Dynamic range is the difference in light levels in an image. In some cases the difference between the darkest and the brightest areas can be significant. The result is often an image where either the dark or the bright areas are visible. Wide dynamic range (WDR) makes both dark and bright areas of the image visible.



Image without WDR.



Image with WDR.

Note

- WDR can cause artifacts in the image.
- WDR may not be available for all capture modes.
- 1. Go to Video > Image > Wide dynamic range.
- 2. Turn on WDR.
- 3. Use the Local contrast slider to adjust the amount of WDR.
- 4. If you still have problems, go to Exposure and adjust the Exposure zone to cover the area of interest.

Find out more about WDR and how to use it at axis.com/web-articles/wdr.

Configure your device

Stabilize a shaky image with electronic image stabilization (EIS)

Electronic Image Stabilization (EIS) can be used in environments where the product is mounted in an exposed location and subject to vibrations, for example, wind or passing traffic.

EIS makes the image smoother, steadier and less blurry. It also reduces the file size of the compressed image and lowers the bitrate of the video stream.

Note

The image is cropped slightly when EIS is enabled, lowering the maximum resolution.

- 1. Go to Video > Installation > Image correction.
- 2. Turn on Electronic image stabilization (EIS).

Hide parts of the image with privacy masks

You can create one or several privacy masks to hide parts of the image.

- 1. Go to Video > Privacy masks.
- 2. Click +
- 3. Click the new mask and type a name.
- 4. Adjust the size and placement of the privacy mask according to your needs.
- 5. To change the color for all privacy masks, expand Privacy masks and select a color.

See also Privacy masks on page 57

Show an image overlay

You can add an image as an overlay in the video stream.

- 1. Go to Video > Overlays.
- 2. Select Image and click
- 3. Go to the Images tab.
- 4. Drag and drop an image.
- 5. Click Upload.
- 6. Go to the Manage overlay tab.
- 7. Select the image and a position. You can also drag the overlay image in the live view to change the position.

Add street names and compass direction to the image

Note

The street name and compass direction will be visible on all video streams and recordings.

- 1. Go to Apps.
- 2. Select axis-orientationaid.
- 3. Click Open.

Configure your device

- 4. To add a street name, click Add text and modify the text to fit the street.
- 5. To add a compass, click Add compass and modify the compass to fit the image.

Record and watch video

Record video directly from the camera

- 1. Go to Video > Image.
- 2. To start a recording, click

If you haven't set up any storage, click \mathbf{x} and \mathbf{x} . For instructions on how to set up network storage, see Set up network storage on page 12

3. To stop recording, click again.

Watch video

1. Go to Recordings.

2. Click **f**or your recording in the list.

View and record video

This section includes instructions about configuring your device. To learn more about how streaming and storage works, go to *Streaming and storage on page 57*.

Reduce bandwidth and storage

Important

Reducing the bandwidth can result in loss of details in the image.

- 1. Go to Video > Stream.
- 2. Click **C** in the live view.
- 3. Select Video format H.264.
- 4. Go to Video > Stream > General and increase Compression.
- 5. Go to Video > Stream > H.264 and H.265 encoding and do one or more of the following:
 - Select the **Zipstream** level that you want to use.

Note

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The **Zipstream** settings are used for both H.264 and H.265.

- Turn on Dynamic FPS.
- Turn on Dynamic GOP and set a high Upper limit GOP length value.

Note

Most web browsers don't support H.265 decoding and because of this the device doesn't support it in its web interface. Instead you can use a video management system or application that supports H.265 decoding.

Configure your device

Set up network storage

To store recordings on the network, you need to set up your network storage.

- 1. Go to System > Storage.
- 2. Click + Add network storage under Network storage.
- 3. Type the IP address of the host server.
- 4. Type the name of the shared location on the host server under Network share.
- 5. Type the username and password.
- 6. Select the SMB version or leave it on Auto.
- 7. Select Add share even if connection fails if you experience temporary connection issues, or if the share is not yet configured.
- 8. Click Add.

Set up rules for events

To learn more, check out our guide Get started with rules for events.

Save power when no motion is detected

This example explains how to turn on power saving mode when no motion is detected in the scene.

Note

When you turn on power saving mode, the IR illumination range is reduced.

- 1. Start the application if it is not already running.
- 2. Make sure you have set up the application according to your needs.

Create a rule:

- 1. Go to System > Events and add a rule.
- 2. Type a name for the rule.
- 3. Select Invert this condition.
- 4. In the list of actions, under Power saving mode, select Use power saving mode while the rule is active.
- 5. Click Save.

Trigger an alarm if someone opens the housing

This example explains how to trigger an alarm if someone opens the housing.

Add a recipient:

- 1. Go to System > Events > Recipients and click Add recipient.
- 2. Type a name for the recipient.
- 3. Select Email.
- 4. Type an email address to send the email to.

Configure your device

- 5. The camera doesn't have it's own email server, so it will need to log into another email server to be able to send mails. Fill in the rest of the information according to your email provider.
- 6. To send a test email, click Test.
- 7. Click Save.

Create a rule:

- 8. Go to System > Events > Rules and add a rule.
- 9. Type a name for the rule.
- 10. In the list of conditions, select Casing open.
- 11. In the list of actions, select **Send notification to email**.
- 12. Select a recipient from the list.
- 13. Type a subject and a message for the email.
- 14. Click Save.

How to control a PTZ camera with the radar

It is possible to use the information about objects' positions from the radar in the fusion-camera to make a PTZ camera track objects.

There are two ways to do this:

Use the built-in **Radar autotracking**. Use this option when you have one PTZ camera mounted very close to the radar. This option creates an edge to edge solution where the radar directly controls the camera.

The built-in Radar autotracking service supports all Axis' PTZ cameras.

- 1. Go to Settings > System > Radar autotracking.
- 2. Enter the IP address, username and password for the PTZ camera.
- 3. Click **Connect** and follow the instructions.

Note

The PTZ camera must be installed directly above or below the radar.

The application does not use the include zones in the detector. It uses the entire radar coverage, except exclude zones, to detect motion.

• Use the Windows[®] application AXIS Radar Autotracking for PTZ, to use multiple PTZ cameras with multiple radars. Download AXIS Radar Autotracking for PTZ from *axis.com*, and follow the instructions in the application to install it on your VMS server (or another computer with access to both the camera and the radar).

Radar Autotracking for PTZ supports specific PTZ cameras, see the compatibility list at axis.com

This is a server-based solution that can handle different setups:

- Control several PTZ cameras with one radar.
- Control one PTZ camera with several radars. Only one of the radars can be an AXIS Q1656-DLE.
- Control several PTZ cameras with several radars. The PTZ camera will track objects in the order they are placed in the control queue.
- Control one PTZ camera with one radar when they are mounted in different positions covering the same area.

Configure your device

Note

Use an NTP server to synchronize the time on the cameras and the Windows computer. If the clocks are out of synch, you may experience delays in the tracking, or ghost tracking.

How to minimize false alarms

If you notice that you get too many false alarms, you can filter out certain types of movement or objects, change the coverage, or adjust the detection sensitivity. Test which settings work best for your environment.

• Adjust the detection sensitivity of AXIS Object Analytics:

Go to Settings > Apps > AXIS Object Analytics, open a scenario, and select a lower Detection sensitivity.

- Low sensitivity: Requires both the radar and the camera to detect the object. Reduced risk of false alarms, but increased risk of missed detections.
- Automatic: Lets the application decide if both radar and camera or only one of them is required to detect the object.
- High sensitivity: Requires either the radar or the camera to detect the object. Increased risk of false alarms but reduced risk of missed detections.
- Adjust the detection sensitivity of the radar:

Go to Settings > Radar > Settings > Detection and select a lower Detection sensitivity. This decreases the risk of false alarms, but it could also cause the radar to miss some movement.

- Low: Use this sensitivity when there are a lot of metal objects or large vehicles in the area. It will take longer time for the radar to track and classify objects. This can reduce the detection range, especially for fast moving objects.
- Medium: This is the default setting.
- **High**: Use this sensitivity when you have an open field without metal objects in front of the radar. This will increase the detection range for humans.
- Modify the include and exclude zones:

If the include zone includes hard surfaces, such as a metal wall, there may be reflections that causes multiple detections for a single physical object. In this case, modify the include zone, see , or add an exclude zone that masks everything behind the surface, see .

• Filter on movement:

Go to Settings > Radar > Settings > Detection and select Ignore swaying objects. This setting will minimize false alarms from trees, bushes, and flagpoles in the coverage zone.

- Filter on time:
 - Go to Settings > Radar > Scenarios.
 - Select a scenario, and click to modify its settings.
 - Select a higher value under Seconds until trigger. This is the delay time from when the radar starts tracking an
 object until it can trigger and alarm. The timer starts when the radar first detects the object, not when the
 object enters the include zone.
- Filter on object type:

Go to **Settings** > **RMD** zones and select a zone to modify its settings.

To avoid triggering on specific object types, enable the filter and deselect the object types that should not trigger events in this zone.

Configure your device

Note

The object type setting only affects Radar Motion Detection. It will be ignored by AXIS Object Analytics.

Record video when the camera detects an object

This example explains how to set up the camera to start recording to the SD card five seconds before it detects an object and to stop one minute after.

- 1. Start the application if it is not already running.
- 2. Make sure you have set up the application according to your needs.

Create a rule:

- 1. Go to System > Events and add a rule.
- 2. Type a name for the rule.
- 3. In the list of actions, under Recordings, select Record video while the rule is active.
- 4. In the list of storage options, select SD_DISK.
- 5. Select a camera and a stream profile.
- 6. Set the prebuffer time to 5 seconds.
- 7. Set the postbuffer time to 1 minute.
- 8. Click Save.

Provide visual indication of an ongoing event

You have the option to connect the AXIS I/O Indication LED to your network camera. This LED can be configured to turn on whenever certain events occur in the camera. For example, to let people know that video recording is in progress.

Required hardware

- AXIS I/O Indication LED
- An Axis network video camera

Note

For instructions on how to connect the AXIS I/O Indication LED, see the installation guide provided with the product.

The following example shows how to configure a rule that turns on the AXIS I/O Indication LED to indicate that camera is recording.

- 1. Go to System > Accessories > I/O ports.
- 2. For the port that you connected the AXIS I/O Indication LED to, set the direction to **Output**, and set the normal state to **Circuit open**.
- 3. Go to System > Events.
- 4. Create a new rule.
- 5. Select the **Condition** that must be met to trigger the camera to start recording. It can, for example, be a time schedule or motion detection.
- 6. In the list of actions, select **Record video**. Select a storage space. Select a stream profile or create a new. Also set the **Prebuffer** and **Postbuffer** as required.
- 7. Save the rule.

Configure your device

- 8. Create a second rule and select the same Condition as in the first rule.
- 9. In the list of actions, select Toggle I/O while the rule is active, and then select the port the AXIS I/O Indication LED is connected to. Set the state to Active.
- 10. Save the rule.

Other scenarios where AXIS I/O Indication LED can be used are for example:

- Configure the LED to turn on when the camera starts, to indicate the presence of the camera. Select System ready as a condition.
- Configure the LED to turn on when live stream is active to indicate that a person or a program is accessing a stream from the camera. Select Live stream accessed as a condition.

Show a text overlay in the video stream when the device detects an object

This example explains how to display the text "Motion detected" when the device detects an object.

- 1. Start the application if it is not already running.
- 2. Make sure you have set up the application according to your needs.

Add the overlay text:

- 1. Go to Video > Overlays.
- 2. Under **Overlays**, select **Text** and click
- 3. Enter #D in the text field.
- 4. Choose text size and appearance.
- 5. To position the text overlay, click 🔲 and select an option.

Create a rule:

- 1. Go to System > Events and add a rule.
- 2. Type a name for the rule.
- 3. In the list of actions, under Overlay text, select Use overlay text.
- 4. Select a video channel.
- 5. In Text, type "Motion detected".
- 6. Set the duration.
- 7. Click Save.

Note

If you update the overlay text it will be automatically updated on all video streams dynamically.

Record video when a PIR detector senses motion

This example explains how to connect an Axis PIR detector to the device, and to start recording video when the detector senses motion.

Required hardware

• 3-wire cable (ground, power, I/O)

Configure your device

• Axis PIR detector

NOTICE

Disconnect the device from power before connecting the wires. Reconnect to power after all connections are done.

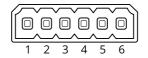
Connect the wires to the device's I/O connector

Note

For information on the I/O connector, see Connectors on page 64.

- 1. Connect the ground wire to pin 1 (GND/-).
- 2. Connect the power wire to pin 2 (12V DC output).
- 3. Connect the I/O wire to pin 3 (I/O input).

Connect the wires to the PIR detector's I/O connector



- 1. Connect the other end of the ground wire to pin 1 (GND/-).
- 2. Connect the other end of the power wire to pin 2 (DC input/+).
- 3. Connect the other end of the I/O wire to pin 3 (I/O output).

Configure the I/O port in the device's webpage

- 1. Go to System > Accessories.
- 2. Under Direction, select Input for Port 1.
- 3. Give the input module a descriptive name.
- 4. Under Normal position, select Circuit closed to make the PIR detector send a signal to the device when it senses motion.

To trigger the device to start recording when it receives a signal from the PIR detector, you need to create a rule in the device's webpage.

Record video when the camera detects loud noises

This example explains how to set up the camera to start recording to the SD card five seconds before it detects loud noise and to stop two minutes after.

Note

The following instructions require that a microphone is connected to audio-in.

Turn on audio:

1. Set up the stream profile to include audio, see Add audio to your recording on page 18.

Turn on audio detection:

- 1. Go to System > Detectors > Audio detection.
- 2. Adjust the sound level according to your needs.

Create a rule:

Configure your device

- 1. Go to System > Events and add a rule.
- 2. Type a name for the rule.
- 3. In the list of conditions, under Audio, select Audio Detection.
- 4. In the list of actions, under Recordings, select Record video.
- 5. In the list of storage options, select SD_DISK.
- 6. Select the stream profile where audio has been turned on.
- 7. Set the prebuffer time to 5 seconds.
- 8. Set the postbuffer time to 2 minutes.
- 9. Click Save.

Detect tampering with input signal

This example explains how to send an email when the input signal is cut or short-circuited. For more information about the I/O connector, see *page 64*.

1. Go to System > Accessories and turn on Supervised for the relevant port.

Add an email recipient:

- 1. Go to System > Events > Recipients and add a recipient.
- 2. Type a name for the recipient.
- 3. Select Email.
- 4. Type an email address to send the email to.
- 5. The camera doesn't have it's own email server, so it has to log into another email server to send mails. Fill in the rest of the information according to your email provider.
- 6. To send a test email, click Test.
- 7. Click Save.

Create a rule:

- 1. Go to System > Events > Rules and add a rule.
- 2. Type a name for the rule.
- 3. In the list of conditions, under I/O, select Supervised input tampering is active.
- 4. Select the relevant port.
- 5. In the list of actions, under Notifications, select Send notification to email and then select the recipient from the list.
- 6. Type a subject and a message for the email.
- 7. Click Save.

Audio

Add audio to your recording

1. Go to Video > Stream > Audio and include audio.

Configure your device

- 2. If the device has more than one input source, select the correct one in Source.
- 3. Go to Audio > Device settings and turn on the correct input source.
- 4. If you make any changes to the input source, click Apply changes.
- 5. Edit the stream profile that is used for the recording:
 - 5.1 Go to **System > Stream profiles** and select the stream profile.
 - 5.2 Select Include audio and turn it on.
 - 5.3 Click Save.

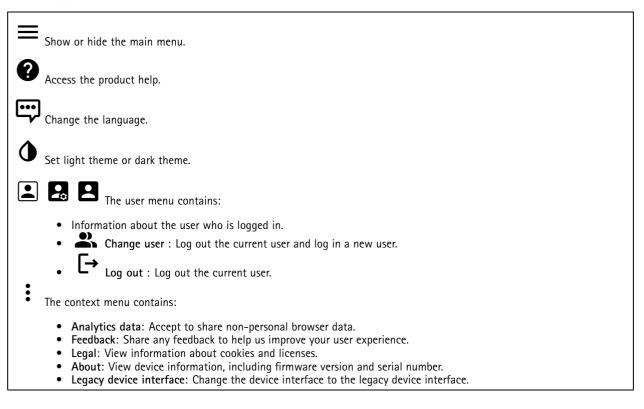
The device interface

The device interface

To reach the device interface, type the device's IP address in a web browser.

Note

Support for the features and settings described in this section varies between devices.



Status

NTP sync

Shows NTP synchronization information, including if the device is in sync with an NTP server and the time remaining until the next sync.

NTP settings: Click to go to the Date and time page where you can change the NTP settings.

Device info

Shows device information, including firmware version and serial number.

Upgrade firmware: Click to go to the Maintenance page where you can do a firmware upgrade.

The device interface

Video

Click to play the live video stream.
Click to freeze the live video stream.
Click to take a snapshot of the live video stream. The file is saved in the 'Downloads' folder on your computer. The image file name is [snapshot_YYYY_MM_DD_HH_MM_SS.jpg]. The size of the snapshot depends on the compression that is applied from the specific web-browser engine where the snapshot is received, therefore, the snapshot size may vary from the actual compression setting that is configured in the device.
Click to show I/O output ports. Use the switch to open or close the circuit of a port, for example to test external devices.
$\mathbf{\hat{R}}$ $\mathbf{\hat{G}}$ Click to manually turn on or turn off the IR illumination.
Click to access onscreen controls:
• Predefined controls: Turn on to use the available onscreen controls.
Custom controls: Click Add custom control to add an onscreen control.
\mathcal{U} Click to manually turn on the heater for a selected period of time.
• Click to start a continuous recording of the live video stream. Click again to stop the recording. If a recording is ongoing, it will resume automatically after a reboot.
Click to show the storage that is configured for the device. To configure the storage you need to be logged in as an administrator.
Click to access more settings:
 Video format: Select the encoding format to use in the live view. If you select a format with video compression, it results in a higher CPU and memory usage. Client stream information: Turn on to show dynamic information about the video stream used by the browser that shows the live video stream. The bitrate information differs from the information shown in a text overlay, because of different information sources. The bitrate in the client stream information is the bitrate of the last second, and it comes from the encoding driver of the device. The bitrate in the overlay is the average bitrate of the last 5 seconds, and it comes from the browser. Both values cover only the raw video stream and not the additional bandwidth generated when it's transported over the network through UDP/TCP/HTTP. Adaptive stream: Turn on to adapt the image resolution to the viewing client's actual display resolution, to increase the user experience and help prevent a possible overload of the client's hardware. The adaptive stream is only applied when you view the live video stream in the web interface in a browser. When adaptive stream is turned on, the maximum frame rate is 30 fps. If you take a snapshot while adaptive stream is turned on, it will use the image resolution selected by the adaptive stream.
 Level grid: Click to show the level grid. The grid helps you decide if the image is horizontally aligned. Click to hide it
to hide it.
• Pixel counter : Click to show the pixel counter. Drag and resize the box to contain your area of interest. You can also define the pixel size of the box in the Width and Height fields.

The device interface

• Refresh: Click ${f C}$ to refresh the still image in the live view. **1:1** Click to show the live view at full resolution. If the full resolution is larger than your screen size, use the smaller image to navigate in the image. ц ј Click to show the live video stream in full screen. Press ESC to exit full screen mode.

Installation

: A capture mode is a preset configuration that defines how the camera captures images. When you change Capture mode the capture mode, it can affect many other settings, such as view areas and privacy masks.

i. Mounting position

: The orientation of the image can change depending on how the camera is mounted.

Power line frequency: Select the frequency that is used in your region to minimize image flicker. The American regions usually use 60 Hz. The rest of the world mostly uses 50 Hz. If you're not sure of your region's power line frequency, check with the local authorities.

Rotate: Select the preferred image orientation.

Zoom: Use the slider to adjust the zoom level.

Autofocus area: Click to show the autofocus area. This area should include the area of interest.

Autofocus: Click to make the camera focus on the selected area. If you don't select an autofocus area, the camera focuses on the entire scene.

Reset focus: Click to make the focus return to its original position.

Focus: Use the slider to set the focus manually.

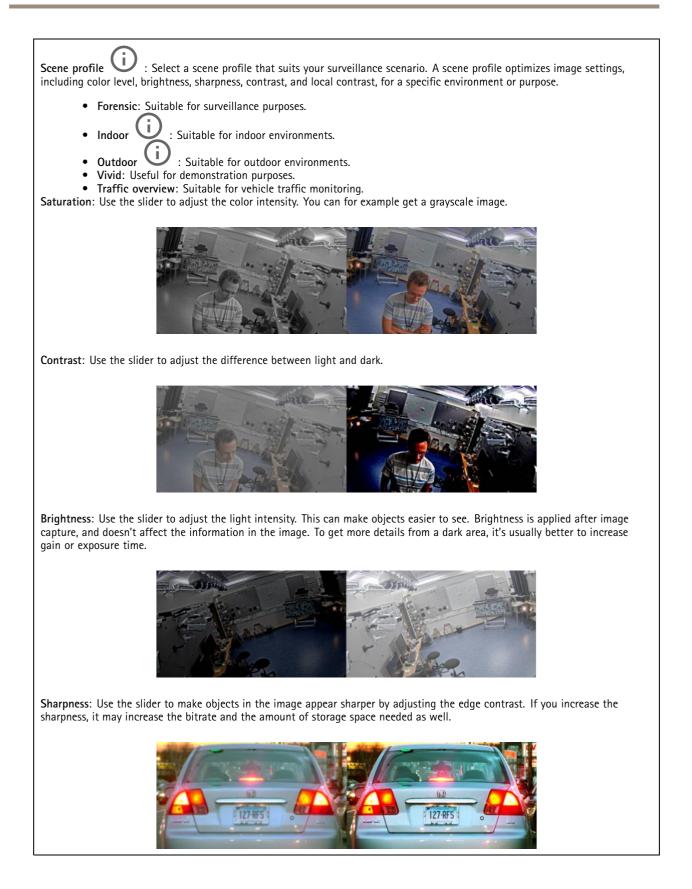
Scene profile: Select a scene profile that suits your surveillance scenario. A scene profile optimizes image settings, including color level, brightness, sharpness, contrast, and local contrast, for a specific environment or purpose.

- Forensic: Suitable for surveillance purposes.
- Indoor: Suitable for indoor environments.
- Outdoor: Suitable for outdoor environments.
- Vivid: Useful for demonstration purposes.
- Traffic overview: Suitable for vehicle traffic monitoring.

Image

Appearance

The device interface



The device interface

Wide dynamic range

WDR: Turn on to make both bright and dark areas of the image visible. Local contrast dark areas. : Use the slider to adjust the contrast of the image. A higher value makes the contrast higher between dark and light areas.

Tone mapping U: Use the slider to adjust the amount of tone mapping that is applied to the image. If the value is set to zero only the standard gamma correction is applied, while a higher value increases the visibility of the darkest and brightest parts in the image.

White balance

When the camera detects the color temperature of the incoming light, it can adjust the image to make the colors look more natural. If this is not sufficient, you can select a suitable light source from the list.

The automatic white balance setting reduces the risk of color flicker by adapting to changes gradually. If the lighting changes, or when the camera is first started, it can take up to 30 seconds to adapt to the new light source. If there is more than one type of light source in a scene, that is they differ in color temperature, the dominating light source acts as a reference for the automatic white balance algorithm. This behavior can be overridden by choosing a fixed white balance setting that matches the light source you want to use as a reference.

Light environment:

- Automatic: Automatic identification and compensation for the light source color. This is the recommended setting which can be used in most situations.
- Automatic outdoors U: Automatic identification and compensation for the light source color. This is the recommended setting which can be used in most outdoor situations.
- Custom indoors \mathbf{U} : Fixed color adjustment for a room with some artificial light other than fluorescent lighting and good for a normal color temperature around 2800 K.
- Custom outdoors U: Fixed color adjustment for sunny weather conditions with a color temperature around 5500 K.
- Fixed fluorescent 1: Fixed color adjustment for fluorescent lighting with a color temperature around 4000 K.
- Fixed fluorescent 2: Fixed color adjustment for fluorescent lighting with a color temperature around 3000 K.
- Fixed indoors: Fixed color adjustment for a room with some artificial light other than fluorescent lighting and good for a normal color temperature around 2800 K.
- Fixed outdoors 1: Fixed color adjustment for sunny weather conditions with a color temperature around 5500 K.
 Fixed outdoors 2: Fixed color adjustment for cloudy weather condition with a color temperature around 6500 K.
- Fixed outdoors 2: Fixed color adjustment for cloudy weather condition with a color temperature around 6500 K.
- Street light mercury U : Fixed color adjustment for ultraviolet emission in mercury vapor lights common in street lighting.
- Street light sodium U: Fixed color adjustment that compensates for the yellow orange color of sodium vapor lights common in street lighting.
- Hold current: Keep the current settings and do not compensate for light changes.
- Manual \mathbf{U} : Fix the white balance with the help of a white object. Drag the circle to an object that you want the camera to interpret as white in the live view image. Use the **Red balance** and **Blue balance** sliders to adjust the white balance manually.

Day-night mode

The device interface

IR-cut filter:			
 Auto: Select to automatically turn on and off the IR-cut filter. When the camera is in day mode, the IR-cut filter is turned on and blocks incoming infrared light, and when in night mode, the IR-cut filter is turned off and the camera's light sensitivity increases. On: Select to turn on the IR-cut filter. The image is in color, but with reduced light sensitivity. Off: Select to turn off the IR-cut filter. The image is in black and white for increased light sensitivity. Threshold: Use the slider to adjust the light threshold where the camera changes from day mode to night mode. 			
 Move the slider towards Bright to decrease the threshold for the IR-cut filter. The camera changes to night mode earlier. Move the slider towards Dark to increase the threshold for the IR-cut filter. The camera changes to night mode later. IR light 			
If your device doesn't have built-in illumination, these controls are only available when you have connected a supporting Axis accessory.			
Allow illumination: Turn on to let the camera use the built-in light in night mode.			
Synchronize illumination: Turn on to automatically synchronize the illumination with the surrounding light. The synchronization between day and night only works if the IR-cut filter is set to Auto or Off.			
Automatic illumination angle it Turn on to use the automatic illumination angle.			
Illumination angle : Use the slider to manually set the illumination angle, for example if the angle needs to be different from the camera's angle of view. If the camera has a wide angle of view, you can set the illumination angle to a narrower angle, which equals a greater tele position. This will result in dark corners in the image.			
IR wavelength 🛈 : Select the desired wavelength for the IR light.			
White light (i)			
Allow illumination (i) : Turn on to let the camera use white light in night mode.			
Synchronize illumination : Turn on to automatically synchronize the white light with the surrounding light.			

Exposure

Exposure mode: Select an exposure mode to reduce rapidly changing irregular effects in the image, for example flicker produced by different types of light sources. We recommend you to use the automatic exposure mode, or the same frequency as your power network.

- Automatic: The camera adjusts the aperture, gain and shutter automatically.
- Automatic aperture $\underbrace{0}$: The camera adjusts the aperture and gain automatically. The shutter is fixed.
- Automatic shutter \bigcirc : The camera adjusts the shutter and gain automatically. The aperture is fixed.
- Hold current: Locks the current exposure settings.
- Flicker-free (1): The camera adjusts the aperture and gain automatically, and uses only the following shutter speeds: 1/50 s (50 Hz) and 1/60 s (60 Hz).
- Flicker-free 50 Hz 🛈 : The camera adjusts the aperture and gain automatically, and uses the shutter speed 1/50 s.

The device interface

The camera adjusts the aperture and gain automatically, and uses the shutter speed 1/60 s. Flicker-free 60 Hz I. : This is the same as flicker-free, but the camera might use shutter speeds faster than Flicker-reduced 1/100 s (50 Hz) and 1/120 s (60 Hz) for brighter scenes. L. Flicker-reduced 50 Hz : This is the same as flicker-free, but the camera might use shutter speeds faster than 1/100 s for brighter scenes. Flicker-reduced 60 Hz : This is the same as flicker-free, but the camera might use shutter speeds faster than 1/120 s for brighter scenes. : The aperture, gain and shutter are fixed. Manual Exposure zone: The exposure zone tells the camera to prioritize image quality in the most important part of the scene. Select the part of the scene of greatest interest to calculate the automatic exposure levels, for example the area in front of an entrance door. Note The exposure zones are related to the original image (unrotated), and the names of the zones apply to the original image. This means, for example, that if the video stream is rotated 90°, then the Upper zone becomes the Right zone in the stream, and Left becomes Lower. Automatic: Suitable for most situations. Center: Uses a fixed area in the center of the image to calculate the exposure. The area has a fixed size and position in the live view. Full : Uses the entire live view to calculate the exposure. : Uses an area with a fixed size and position in the upper part of the image to calculate the exposure. Upper Ī Lower : Uses an area with a fixed size and position in the lower part of the image to calculate the exposure. i. : Uses an area with a fixed size and position in the left part of the image to calculate the exposure. Left i, Right : Uses an area with a fixed size and position in the right part of the image to calculate the exposure. **Spot:** Uses an area with a fixed size and position in the live view to calculate the exposure. Custom: Uses an area in the live view to calculate the exposure. You can adjust the size and position of the area. Max shutter: Select the shutter speed to provide the best image. Low shutter speeds (longer exposure) might cause motion blur when there is movement, and a too high shutter speed might affect the image guality. Max shutter works with max gain to improve the image. Max gain: Select the suitable max gain. If you increase the max gain, it improves the visible level of detail in dark images, but also increases the noise level. More noise can also result in increased use of bandwidth and storage. If you set the max gain to a high value, images can differ a lot if the light conditions are very different from day to night. Max gain works with max shutter to improve the image. I. Motion-adaptive exposure : Select to reduce motion blur in low-light conditions. Blur-noise trade-off: Use the slider to adjust the priority between motion blur and noise. If you want to prioritize low bandwidth and have less noise at the expense of details in moving objects, move the slider towards Low noise. If you want to prioritize the preservation of details in moving objects at the expense of noise and bandwidth, move the slider towards Low motion blur. Note You can change the exposure either by adjusting the exposure or by adjusting the gain. If you increase the exposure time, it results in more motion blur, and if you increase the gain it results in more noise. If you adjust the Blur-noise trade-off towards Low noise, the exposure will prefer longer exposure times over sensor gain when the exposure is increased, and the opposite if you adjust the trade-off towards Low motion blur. Both the gain and exposure time will eventually reach their maximum values in low-light conditions, regardless of the priority set.

The device interface

i. Lock aperture \mathbf{U} : Turn on to keep the aperture size set by the Aperture slider. Turn off to allow the camera to automatically adjust the aperture size. You can, for example, lock the aperture for scenes with permanent light conditions. I. : Use the slider to adjust the aperture size, that is, how much light passes through the lens. To allow more light Aperture to enter the sensor and thereby produce a brighter image in low-light conditions, move the slider towards Open. An open aperture also reduces the depth of field, which means that objects close to or far from the camera can appear unfocused. To allow more of the image to be in focus, move the slider towards Closed. Exposure level: Use the slider to adjust the image exposure. : Turn on to detect the effects of foggy weather and automatically remove them for a clearer image. Defoa Note We recommend you not to turn on Defog in scenes with low contrast, large light level variations, or when the autofocus is slightly off. This can affect the image quality, for example, by increasing the contrast. Furthermore, too much light can negatively impact the image quality when defog is active. Image correction

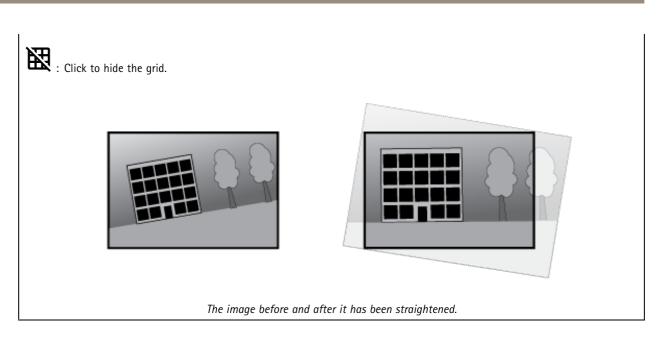
Important

We recommend you not to use multiple image correction features at the same time, since it can lead to performance issues.

Barrel distortion correction (BDC) : Turn on to get a straighter image if it suffers from barrel distortion. Barrel distortion is a lens effect that makes the image appear curved and bent outwards. The condition is seen more clearly when the image is zoomed out.
Crop : Use the slider to adjust the correction level. A lower level means that the image width is kept at the expense of image height and resolution. A higher level means that image height and resolution are kept at the expense of image width.
Remove distortion : Use the slider to adjust the correction level. Pucker means that the image width is kept at the expense of image height and resolution. Bloat means that image height and resolution are kept at the expense of image width.
Electronic image stabilization (EIS) : Turn on to get a smoother and steadier image with less blur. We recommend you to use EIS in environments where the device is mounted in an exposed location and subject to vibrations due to, for example, wind or passing traffic.
Focal length \bigcirc : Use the slider to adjust the focal length. A higher value leads to higher magnification and a narrower angle of view, while a lower value leads to a lower magnification and a wider angle of view.
Stabilizer margin : Use the slider to adjust the size of the stabilizer margin, which determines the level of vibration to stabilize. If the product is mounted in an environment with a lot of vibration, move the slider towards Max. As a result, a smaller scene is captured. If the environment has less vibration, move the slider towards Min.
Straighten image \bigcirc : Turn on and use the slider to straighten the image horizontally by rotating and cropping it digitally. The functionality is useful when it's not possible to mount the camera exactly level. Ideally, straighten the image during installation.
· ⊞

: Click to show a supporting grid in the image.

The device interface



Stream

General

Resolution: Select the image resolution suitable for the surveillance scene. A higher resolution increases bandwidth and storage.

Frame rate: To avoid bandwidth problems on the network or reduce storage size, you can limit the frame rate to a fixed amount. If you leave the frame rate at zero, the frame rate is kept at the highest possible rate under the current conditions. A higher frame rate requires more bandwidth and storage capacity.

Compression: Use the slider to adjust the image compression. High compression results in a lower bitrate and lower image quality. Low compression improves the image quality, but uses more bandwidth and storage when you record.

Signed video U: Turn on to add the signed video feature to the video. Signed video protects the video from tampering by adding cryptographic signatures to the video.

H.26x encoding

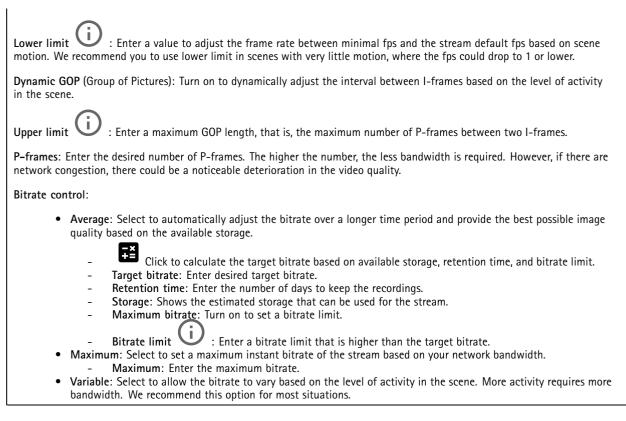
Zipstream: A bitrate reduction technology, optimized for video surveillance, that reduces the average bitrate in an H.264 or H.265 stream in real time. Axis Zipstream applies a high bitrate in scenes where there are multiple regions of interest, for example in scenes with moving objects. When the scene is more static, Zipstream applies a lower bitrate, and thereby reduces the required storage. To learn more, see *Reducing the bit rate with Axis Zipstream*

Select the desired level of bitrate reduction:

- Off: No bitrate reduction.
- Low: No visible quality degradation in most scenes. This is the default option and it can be used in all types of scenes to reduce the bitrate.
- Medium: Visible effects in some scenes through less noise and a slightly lower level of detail in regions of lower interest, for example where there's no movement.
- High: Visible effects in some scenes through less noise and a lower level of detail in regions of lower interest, for example where there's no movement. We recommend this level for cloud-connected devices and devices that use local storage.
- Higher: Visible effects in some scenes through less noise and a lower level of detail in regions of lower interest, for example where there's no movement.
- Extreme: Visible effects in most scenes. The bitrate is optimized for smallest possible storage.

Dynamic FPS (frames per second): Turn on to allow the bandwidth to vary based on the level of activity in the scene. More activity requires more bandwidth.

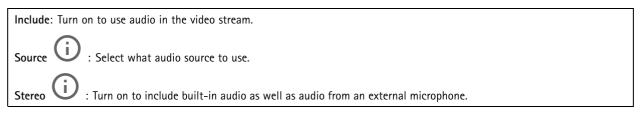
The device interface



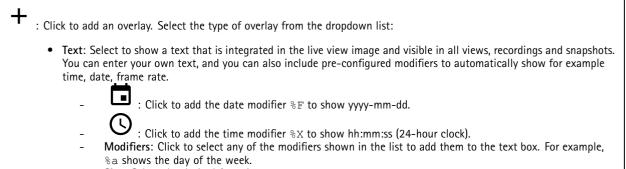
Orientation

Mirror: Turn on to mirror the image.

Audio

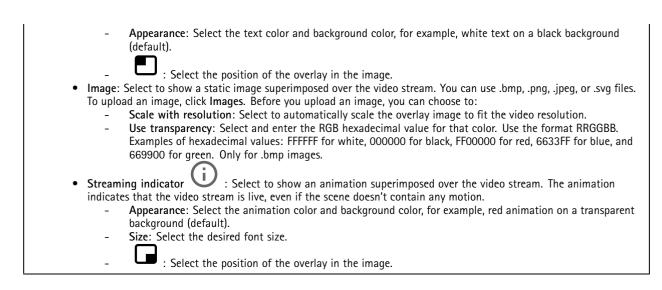


Overlays



- Size: Select the desired font size.

The device interface



Privacy masks

: Click to create a new privacy mask. The maximum number of masks depend on the complexity of all masks combined. Each mask can have maximum 10 anchor points.

Privacy masks: Click to change the color of all privacy masks, or to delete all privacy masks permanently.

Cell size: If you choose mosaic color, the privacy masks appear as pixilated patterns. Use the slider to change the size of the pixels.

Mask x: Click to rename, disable, or permanently delete the mask.

Radar

Settings

General

Radar transmission: Use this to turn off the radar module completely.

Channel: If you have problems with multiple devices interfering with each other, select the same channel for up to four devices that are close to each other. For most installations, select **Auto** to let the devices automatically negotiate which channel to use.

Mounting height: Enter the mounting height for the product.

Note

Be as specific as you can when you enter the mounting height. This helps the device visualize the radar detection in the correct position in the image.

Detection

Detection sensitivity: Select how sensitive the radar should be. A higher value means that you get a longer detection range, but there is also a higher risk of false alarms. A lower sensitivity will eliminate false alarms, but it may shorten the detection range.

Ignore swaying objects: This will help the radar ignore swaying objects, such as trees, bushes, or flagpoles.

The device interface

View

Information legend: Use this to turn off the radar module completely.

Zone opacity: Select how opaque or transparent the coverage zone.

Grid opacity: to let the devices automatically negotiate which channel to use.

Color scheme: Select a theme for the radar visualization.

Object visualization

Trail lifetime: Select how long the trail of a tracked object is visible in the radar view.

Icon style: Select how the tracked object is shown in the radar view.

Show information with icon: Select which information to display next to the icon of the tracked object:

- **Object type**: Show the object type that the radar has detected.
- Classification probability: Show how sure the radar is that the object classification is correct.
- Velocity: Show how fast the object is moving.

Exclude zones

An **exclude zone** is an area in which moving objects are ignored. Use exclude zones if there are areas inside an include zone that trigger a lot of unwanted alarms.

: Click to create a new exclude zone. You can create up to 12 exclude zones.

To modify an exclude zone, select it in the list.

Select one of the **Zone shape presets** for the exclude zone. **Cover everything** sets the zone to the entire radar coverage area. **Reset to box** creates a rectangle in the middle of the coverage area.

To modify the zone, drag and drop any of the points on the lines. To remove a point, right-click on it.

Scenarios

A scenario is a combination of triggering conditions, as well as scene and detection settings.

: Click to create a new scenario. You can create up to 20 scenarios.

Triggering conditions: Select if you want to trigger on objects moving in an area or crossing a line.

Scene: Define the area, or the line, for the trigger.

For area detection, select one of the Shape presets, and modify the area.

For cross-line detection, drag and drop the line to where you want it to trigger. To create more points on the line, click and drag anywhere on the line. To remove a point, right-click on it. There are arrows crossing the line showing the detection direction. I you want objects to trigger in the other direction instead, click **Change direction**.

Detection settings: Define trigger criteria for the scenario.

Ignore short-lived objects: This can be useful if you get false alarms from objects that . Select the delay between when the radar detects an object, and when the scenario triggers on that object.

Trigger on object type: Select which objects that the scenario should trigger on.

The device interface

Speed limit: You can choose to only trigger on objects moving at speeds within a specific interval. You can also **Invert** the interval, so that objects moving within that interval are ignored, but the scenario triggers on speeds outside the interval.

Stream

General

Resolution: Select the image resolution suitable for the surveillance scene. A higher resolution increases bandwidth and storage.

Frame rate: To avoid bandwidth problems on the network or reduce storage size, you can limit the frame rate to a fixed amount. If you leave the frame rate at zero, the frame rate is kept at the highest possible rate under the current conditions. A higher frame rate requires more bandwidth and storage capacity.

Compression: Use the slider to adjust the image compression. High compression results in a lower bitrate and lower image quality. Low compression improves the image quality, but uses more bandwidth and storage when you record.

Signed video U: Turn on to add the signed video feature to the video. Signed video protects the video from tampering by adding cryptographic signatures to the video.

H.26x encoding

Zipstream: A bitrate reduction technology, optimized for video surveillance, that reduces the average bitrate in an H.264 or H.265 stream in real time. Axis Zipstream applies a high bitrate in scenes where there are multiple regions of interest, for example in scenes with moving objects. When the scene is more static, Zipstream applies a lower bitrate, and thereby reduces the required storage. To learn more, see *Reducing the bit rate with Axis Zipstream*

Select the desired level of bitrate reduction:

- Off: No bitrate reduction.
- Low: No visible quality degradation in most scenes. This is the default option and it can be used in all types of scenes to reduce the bitrate.
- Medium: Visible effects in some scenes through less noise and a slightly lower level of detail in regions of lower interest, for example where there's no movement.
- High: Visible effects in some scenes through less noise and a lower level of detail in regions of lower interest, for example where there's no movement. We recommend this level for cloud-connected devices and devices that use local storage.
- Higher: Visible effects in some scenes through less noise and a lower level of detail in regions of lower interest, for example where there's no movement.
- Extreme: Visible effects in most scenes. The bitrate is optimized for smallest possible storage.

Dynamic FPS (frames per second): Turn on to allow the bandwidth to vary based on the level of activity in the scene. More activity requires more bandwidth.

Lower limit \mathbf{U} : Enter a value to adjust the frame rate between minimal fps and the stream default fps based on scene motion. We recommend you to use lower limit in scenes with very little motion, where the fps could drop to 1 or lower.

Dynamic GOP (Group of Pictures): Turn on to dynamically adjust the interval between I-frames based on the level of activity in the scene.

Upper limit U : Enter a maximum GOP length, that is, the maximum number of P-frames between two I-frames.

P-frames: Enter the desired number of P-frames. The higher the number, the less bandwidth is required. However, if there are network congestion, there could be a noticeable deterioration in the video quality.

Bitrate control:

• Average: Select to automatically adjust the bitrate over a longer time period and provide the best possible image quality based on the available storage.

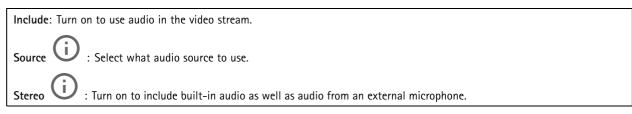
The device interface

	- Click to calculate the target bitrate based on available storage, retention time, and bitrate limit.
	- Target bitrate : Enter desired target bitrate.
	- Retention time : Enter the number of days to keep the recordings.
	 Storage: Shows the estimated storage that can be used for the stream.
	- Maximum bitrate: Turn on to set a bitrate limit.
	- Bitrate limit $oldsymbol{U}$: Enter a bitrate limit that is higher than the target bitrate.
•	Maximum: Select to set a maximum instant bitrate of the stream based on your network bandwidth. - Maximum: Enter the maximum bitrate.
•	Variable: Select to allow the bitrate to vary based on the level of activity in the scene. More activity requires more bandwidth. We recommend this option for most situations.

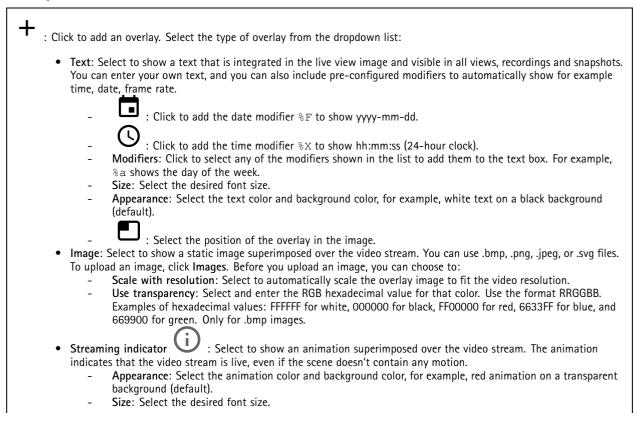
Orientation

Mirror: Turn on to mirror the image.

Audio



Overlays



The device interface



Overview

Locate device: Click to play a sound that helps you identify the speaker. For some products, a LED will flash on the device.
Calibrate O:: Click to calibrate the speaker.

Launch AXIS Audio Manager Edge: Click to launch the application.

Device settings

Input: Turn on or off audio input. Shows the type of input.

Input type (i) : Select the type of input, for instance if it's internal microphone or line-in.
Power type O : Select power type for your input.
Apply changes i: Click to apply your selection.
Separate gain controls \textcircled{i} : Turn on to adjust the gain separately for the different input types.
Automatic gain control 🛈 : Turn on to dynamically adapt the gain to changes in the sound.
Gain: Use the slider to change the gain. Click the microphone icon to mute or unmute.

Output (i) : Shows the type of output.

Gain: Use the slider to change the gain. Click the speaker icon to mute or unmute.

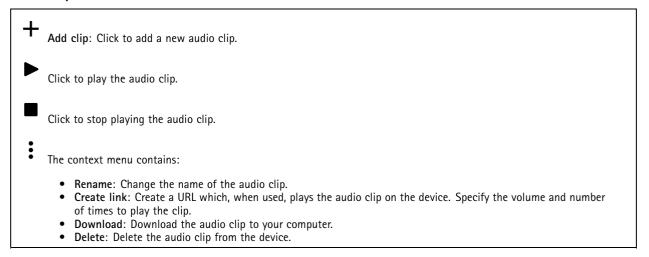
Stream

Encoding: Select the encoding to use for the input source streaming. You can only choose encoding if audio input is turned on. If audio input is turned off, click **Enable audio input** to turn it on.

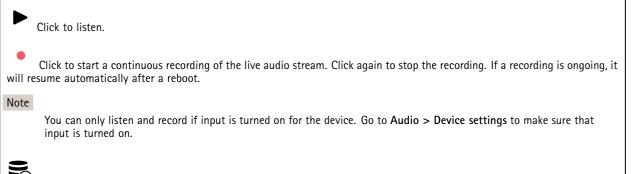
Echo cancellation: Turn on to remove echoes during two-way communication.

The device interface

Audio clips



Listen and record



Click to show the storage that is configured for the device. To configure the storage you need to be logged in as an administrator.

Audio site security

CA certificate: Select the certificate to use when you add devices to the audio site when TLS authentication is enabled in AXIS Audio Manager Edge.

Save: Click to activate and save your selection.

Speaker test

You can use the speaker test to verify from a remote location that the speaker works as intended.

Calibrate: Click to calibrate the speaker before you test it for the first time. During calibration, the speaker plays a series of test tones that are registered by the built-in microphone. When you calibrate the speaker, it must be installed in it's final position. If you move the speaker later on, or if it's surroundings change, for example if a wall is built or removed, you need to recalibrate the speaker.

Run the test: Click to play the same series of test tones that were played during calibration, and compare them with the registered values from the calibration.

The device interface

Recordings

Click to filter the recordings.
 From: Show recordings done after a certain point in time.
 To: Show recordings up until a certain point in time.
 Source ①: Show recordings based on source.
 Event: Show recordings based on events.
 Storage: Show recordings based on storage type.

Ongoing recordings: Show all ongoing recordings on the cameras.

 © select to start a recording on the camera.
 © Choose which storage device to save to.

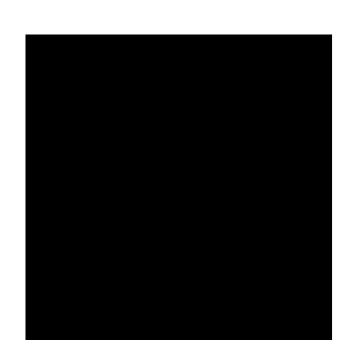
Select to stop a recording on the camera.

Triggered recordings will end both when manually stopped and when the camera is shut down.

Continuous recordings will continue until manually stopped. Even if the camera is shut down, the recording will continue when the camera starts up again.

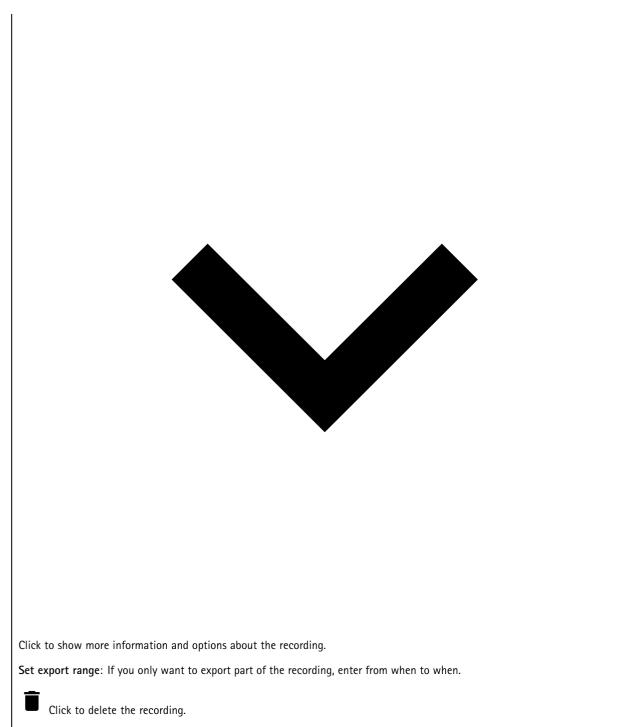
Click to play the recording.

The device interface



Click to stop the recording.

The device interface



Export: Click to export (part of) the recording.

The device interface

Apps

Find more apps: Click to go to an overview page of Axis apps.

The context menu contains:

Add app: Click to install a new app.

- App log: Click to view a log of the app events. The log is helpful when you contact support.
- Activate license with a key: If the app requires a license, you need to activate it. Use this option if your device doesn't have internet access.
 - If you don't have a license key, go to axis.com/applications. You need a license code and the Axis product serial number to generate a license key.
- Activate license automatically: If the app requires a license, you need to activate it. Use this option if your device has internet access. You need a license code to activate the license.
- Deactivate the license: Deactivate the license to use it in another device. If you deactivate the license, you also remove it from the device. To deactivate the license requires internet access.
 - Settings U : Configure the parameters.
- Delete: Delete the app permanently from the device. If you don't deactivate the license first, it remains active.

The device's performance might be affected if you run several apps at the same time.

Start: Start or stop the app.

Open: Click to access the app's settings. The available settings depend on the application. Some applications don't have any settings.

System

Note

Date and time

The time format depends on the web browser's language settings.

Note

We recommend you to synchronize the device's date and time with an NTP server.

Synchronization: Select an option for synchronizing the device's date and time.

- Automatic date and time (manual NTS KE servers): Synchronize with the secure NTP key establishment servers connected to the DHCP server.
 - Manual NTS KE servers: Enter the IP address of one or two NTP servers. When you use two NTP servers, the device synchronizes and adapts its time based on input from both.
- Automatic date and time (NTP servers using DHCP): Synchronize with the NTP servers connected to the DHCP server. - Fallback NTP servers: Enter the IP address of one or two fallback servers.
- Automatic date and time (manual NTP servers): Synchronize with NTP servers of your choice.
 Manual NTP servers: Enter the IP address of one or two NTP servers. When you use two NTP servers, the
 - device synchronizes and adapts its time based on input from both.
- Custom date and time: Manually set the date and time. Click Get from system to fetch the date and time settings once from your computer or mobile device.

Time zone: Select which time zone to use. Time will be automatically adjusted for daylight saving time and standard time.

Note

The system uses the date and time settings in all recordings, logs and system settings.

The device interface

Network

IPv4

Assign IPv4 automatically: Select to let the network router assign an IP address to the device automatically. We recommend automatic IP (DHCP) for most networks.

IP address: Enter a unique IP address for the device. Static IP addresses can be assigned at random within isolated networks, provided that each address is unique. To avoid conflicts, we recommend you to contact your network administrator before you assign a static IP address.

Subnet mask: Enter the subnet mask to define what addresses are inside the local area network. Any address outside the local area network goes through the router.

Router: Enter the IP address of the default router (gateway) used to connect devices that are attached to different networks and network segments.

IPv6

Assign IPv6 automatically: Select to turn on IPv6 and to let the network router assign an IP address to the device automatically.

Hostname

Assign hostname automatically: Select to let the network router assign a hostname to the device automatically.

Hostname: Enter the hostname manually to use as an alternative way of accessing the device. The Hostname is used in the server report and in the system log. Allowed characters are A-Z, a-z, 0-9 and -.

DNS servers

Assign DNS automatically: Select to let the network router assign search domains and DNS server addresses to the device automatically. We recommend automatic DNS (DHCP) for most networks.

Search domains: When you use a hostname that is not fully qualified, click Add search domain and enter a domain in which to search for the hostname used by the device.

DNS servers: Click Add DNS server and enter the IP address of the DNS server. This provides the translation of hostnames to IP addresses on your network.

HTTP and HTTPS

Allow access through: Select if a user is allowed to connect to the device through the HTTP, HTTPS, or both HTTP and HTTPS protocols.

HTTPS is a protocol that provides encryption for page requests from users and for the pages returned by the web server. The encrypted exchange of information is governed by the use of an HTTPS certificate, which guarantees the authenticity of the server.

To use HTTPS on the device, you must install an HTTPS certificate. Go to System > Security to create and install certificates.

Note

If you view encrypted web pages through HTTPS, you might experience a drop in performance, especially when you request a page for the first time.

HTTP port: Enter the HTTP port to use. Port 80 or any port in the range 1024-65535 are allowed. If you are logged in as an administrator, you can also enter any port in the range 1-1023. If you use a port in this range, you get a warning.

HTTPS port: Enter the HTTPS port to use. Port 443 or any port in the range 1024-65535 are allowed. If you are logged in as an administrator, you can also enter any port in the range 1-1023. If you use a port in this range, you get a warning.

Certificate: Select a certificate to enable HTTPS for the device.

The device interface

Friendly name

Bonjour[®]: Turn on to allow automatic discovery on the network.

Bonjour name: Enter a friendly name to be visible on the network. The default name is the device name and MAC address.

Use UPnP[®]: Turn on to allow automatic discovery on the network.

UPnP name: Enter a friendly name to be visible on the network. The default name is the device name and MAC address.

One-click cloud connection

One-click cloud connection (03C) together with an 03C service provides easy and secure internet access to live and recorded video from any location. For more information, see *axis.com/end-to-end-solutions/hosted-services*.

Allow 03C:

- **One-click**: The default setting. Press and hold the control button on the device to connect to an O3C service over the internet. You need to register the device with the O3C service within 24 hours after you press the control button. Otherwise, the device disconnects from the O3C service. Once you have registered the device, **Always** is enabled and the device stays connected to the O3C service.
- Always: The device constantly attempts to connect to an 03C service over the internet. Once you have registered the device, it stays connected to the 03C service. Use this option if the control button on the device is out of reach.
 No: Disables the 03C service.
- **Proxy settings**: If needed, enter the proxy settings to connect to the HTTP server.

Host: Enter the proxy server's address.

Port: Enter the port number used for access.

Login and Password: If needed, enter username and password for the proxy server.

Authentication method:

- **Basic**: This method is the most compatible authentication scheme for HTTP. It's less secure than the **Digest** method because it sends the username and password unencrypted to the server.
- **Digest**: This method is more secure because it always transfers the password encrypted across the network.
- Auto: This option lets the device select the authentication method depending on the supported methods. It prioritizes the Digest method over the Basic method.

Owner authentication key (OAK): Click **Get key** to fetch the owner authentication key. This is only possible if the device is connected to the internet without a firewall or proxy.

SNMP

The Simple Network Management Protocol (SNMP) allows remote management of network devices.

SNMP: Select the version of SNMP to use.

- v1 and v2c:
 - Read community: Enter the community name that has read-only access to all supported SNMP objects. The default value is **public**.
 - Write community: Enter the community name that has read/write access to all supported SNMP objects (except read-only objects). The default value is write.
 - Activate traps: Turn on to activate trap reporting. The device uses traps to send messages for important events or status changes to a management system. In the device interface, you can set up traps for SNMP v1 and v2c. Traps are automatically turned off if you change to SNMP v3 or turn off SNMP. If you use SNMP v3, you can set up traps through the SNMP v3 management application.
 - Trap address: Enter the IP address or host name of the management server.
 - **Trap community**: Enter the community to use when the device sends a trap message to the management system.
 - Traps:
 - Cold start: Sends a trap message when the device starts.

The device interface

- Warm start: Sends a trap message when you change an SNMP setting.
- Link up: Sends a trap message when a link changes from down to up.
- Authentication failed: Sends a trap message when an authentication attempt fails.

Note

All Axis Video MIB traps are enabled when you turn on SNMP v1 and v2c traps. For more information, see AXIS OS Portal > SNMP.

- v3: SNMP v3 is a more secure version, which provides encryption and secure passwords. To use SNMP v3, we recommend you to activate HTTPS, as the password is then sent through HTTPS. This also prevents unauthorized parties to access unencrypted SNMP v1 and v2c traps. If you use SNMP v3, you can set up traps through the SNMP v3 management application.
 - Password for the account "initial": Enter the SNMP password for the account named "initial". Although the password can be sent without activating HTTPS, we don't recommend it. The SNMP v3 password can only be set once, and preferably only when HTTPS is enabled. Once the password is set, the password field is no longer displayed. To set the password again, you must reset the device to factory default settings.

Connected clients

The list shows all clients that are connected to the device.

Update: Click to refresh the list.

Security

Certificates

Certificates are used to authenticate devices on a network. The device supports two types of certificates:

- Client/server certificates
 - A client/server certificate validates the device's identity, and can be self-signed or issued by a Certificate Authority (CA). A self-signed certificate offers limited protection and can be used before a CA-issued certificate has been obtained.
- CA certificates

You can use a CA certificate to authenticate a peer certificate, for example to validate the identity of an authentication server when the device connects to a network protected by IEEE 802.1X. The device has several pre-installed CA certificates.

These formats are supported:

- Certificate formats: .PEM, .CER, and .PFX
- Private key formats: PKCS#1 and PKCS#12

Important

If you reset the device to factory default, all certificates are deleted. Any pre-installed CA certificates are reinstalled.

<u>-0</u>

Filter the certificates in the list.

Add certificate : Click to add a certificate.

The context menu contains:

- Certificate information: View an installed certificate's properties.
- Delete certificate: Delete the certificate.
- Create certificate signing request: Create a certificate signing request to send to a registration authority to apply for a digital identity certificate.

IEEE 802.1x

The device interface

IEEE 802.1x is an IEEE standard for port-based network admission control providing secure authentication of wired and wireless network devices. IEEE 802.1x is based on EAP (Extensible Authentication Protocol).

To access a network protected by IEEE 802.1x, network devices must authenticate themselves. The authentication is performed by an authentication server, typically a RADIUS server (for example FreeRADIUS and Microsoft Internet Authentication Server).

Certificates

When configured without a CA certificate, server certificate validation is disabled and the device tries to authenticate itself regardless of what network it is connected to.

When using a certificate, in Axis' implementation, the device and the authentication server authenticate themselves with digital certificates using EAP-TLS (Extensible Authentication Protocol – Transport Layer Security).

To allow the device to access a network protected through certificates, a signed client certificate must be installed on the device.

Client certificate: Select a client certificate to use IEEE 802.1x. The authentication server uses the certificate to validate the client's identity.

CA certificate: Select a CA certificate to validate the authentication server's identity. When no certificate is selected, the device tries to authenticate itself regardless of what network it is connected to.

EAP identity: Enter the user identity associated with the client certificate.

EAPOL version: Select the EAPOL version that is used in the network switch.

Use IEEE 802.1x: Select to use the IEEE 802.1x protocol.

Prevent brute-force attacks

Blocking: Turn on to block brute-force attacks. A brute-force attack uses trial-and-error to guess login info or encryption keys.

Blocking period: Enter the number of seconds to block a brute-force attack.

Blocking conditions: Enter the number of authentication failures allowed per second before the block starts. You can set the number of failures allowed both on page level and device level.

IP address filter

Use filter: Select to filter which IP addresses that are allowed to access the device.

Policy: Choose whether to Allow access or Deny access for certain IP addresses.

Addresses: Enter the IP numbers that are either allowed or denied access to the device. You can also use the CIDR format.

Custom-signed firmware certificate

To install test firmware or other custom firmware from Axis on the device, you need a custom-signed firmware certificate. The certificate verifies that the firmware is approved by both the device owner and Axis. The firmware can only run on a specific device which is identified by its unique serial number and chip ID. Custom-signed firmware certificates can only be created by Axis, since Axis holds the key to sign them.

Click Install to install the certificate. You need to install the certificate before you install the firmware.

The device interface

Users

Add user: Click to add a new user. You can add up to 100 users.

Username: Enter a unique username.

New password: Enter a password for the user. Passwords must be 1 to 64 characters long. Only ASCII printable characters (code 32 to 126) are allowed in the password, for example letters, numbers, punctuation, and some symbols.

Repeat password: Enter the same password again.

Role:

- Administrator: Has full access to all settings. Administrators can also add, update, and remove other users.
 - **Operator**: Has access to all settings except:
 - All System settings.
 - Adding apps.

The context menu contains:

Update user: Edit the user's properties.

Delete user: Delete the user. You can't delete the root user.

Anonymous users

Allow anonymous viewers: Turn on to allow anyone to access the device as a viewer without having to log in with a user account.

Allow anonymous PTZ operators: Turn on to allow anonymous users to pan, tilt, and zoom the image.

Events

Rules

A rule defines the conditions that must be met for the product to perform an action. The list shows all the currently configured rules in the product.

Note

You can create up to 256 action rules.

Add a rule: Click to create a rule.

Name: Enter a name for the rule.

Wait between actions: Enter the minimum time (hh:mm:ss) that must pass between rule activations. It is useful if the rule is activated by for example day-night mode conditions, to avoid that small light changes during sunrise and sunset activate the rule repeatedly.

Condition: Select a condition from the list. A condition must be met for the device to perform an action. If multiple conditions are defined, all of them must be met to trigger the action. For information about specific conditions, see *Get started with rules for events.*

Use this condition as a trigger: Select to make this first condition function only as a starting trigger. It means that once the rule is activated it remains active for as long as all the other conditions are met, no matter the state of the first condition. If you don't select this option, the rule will simply be active whenever all the conditions are met.

Invert this condition: Select if you want the condition to be the opposite of your selection.

Add a condition: Click to add an additional condition.

Action: Select an action from the list and enter its required information. For information about specific actions, see *Get started with rules for events*.

Recipients

You can set up your device to notify recipients about events or send files. The list shows all the recipients currently configured in the product, along with information about their configuration. Note You can create up to 20 recipients. Add a recipient: Click to add a recipient. Name: Enter a name for the recipient. Type: Select from the list: FTP Host: Enter the server's IP address or hostname. If you enter a hostname, make sure that a DNS server is specified under System > Network > IPv4 and IPv6. Port: Enter the port number used by the FTP server. The default is 21. Folder: Enter the path to the directory where you want to store files. If this directory doesn't already exist on the FTP server, you will get an error message when uploading files. Username: Enter the username for the login. Password: Enter the password for the login. Use temporary file name: Select to upload files with temporary, automatically generated filenames. The files get renamed to the desired names when the upload completes. If the upload is aborted/interrupted, you don't get any corrupt files. However, you probably still get the temporary files. This way you know that all files that have the desired name, are correct. Use passive FTP: Under normal circumstances the product simply requests the target FTP server to open the data connection. The device actively initiates both the FTP control and data connections to the target server. This is normally needed if there is a firewall between the device and the target FTP server. HTTP **URL**: Enter the network address to the HTTP server and the script that will handle the request. For example: http://192.168.254.10/cgi-bin/notify.cgi. Username: Enter the username for the login. Password: Enter the password for the login. **Proxy:** Turn on and enter the required information if a proxy server must be passed to connect to the HTTP server. HTTPS URL: Enter the network address to the HTTPS server and the script that will handle the request. For example: https://192.168.254.10/cgi-bin/notify.cgi. Validate server certificate: Select to validate the certificate that was created by HTTPS server. Username: Enter the username for the login. Password: Enter the password for the login. Proxy: Turn on and enter the required information if a proxy server must be passed to connect to the HTTPS server Network storage You can add network storage such as a NAS (Network Attached Storage) and use it as a recipient to store files. The files are stored in the Matroska (MKV) file format. Host: Enter the IP address or hostname for the network storage. Share: Enter the name of the share on the host. Folder: Enter the path to the directory where you want to store files. _ Username: Enter the username for the login. Password: Enter the password for the login.

• SFTP	
- 5111	Host: Enter the server's IP address or hostname. If you enter a hostname, make sure that a DNS server is
	specified under System > Network > IPv4 and IPv6.
-	Port: Enter the port number used by the SFTP server. The default is 22.
-	Folder: Enter the path to the directory where you want to store files. If this directory doesn't already exist on
	the SFTP server, you will get an error message when uploading files.
-	Username: Enter the username for the login.
-	Password: Enter the password for the login.
-	SSH host public key type (MD5): Enter the fingerprint of the remote host's public key (a 32-digit
	hexadecimal string). The SFTP client supports SFTP servers using SSH-2 with RSA, DSA, ECDSA, and ED25519
	host key types. RSA is the preferred method during negotiation, followed by ECDSA, ED25519, and DSA. Make
	sure to enter the right MD5 host key that is used by your SFTP server. While the Axis device supports both
	MD5 and SHA-256 hash keys, we recommend using SHA-256 due to stronger security over MD5. For more
	information on how to configure an SFTP server with an Axis device, go to the AXIS OS Portal.
-	SSH host public key type (SHA256): Enter the fingerprint of the remote host's public key (a 43-digit Base64
	encoded string). The SFTP client supports SFTP servers using SSH-2 with RSA, DSA, ECDSA, and ED25519 host
	key types. RSA is the preferred method during negotiation, followed by ECDSA, ED25519, and DSA. Make
	sure to enter the right MD5 host key that is used by your SFTP server. While the Axis device supports both
	MD5 and SHA-256 hash keys, we recommend using SHA-256 due to stronger security over MD5. For more
	information on how to configure an SFTP server with an Axis device, go to the AXIS OS Portal.
-	Use temporary file name: Select to upload files with temporary, automatically generated filenames. The
	files get renamed to the desired names when the upload completes. If the upload is aborted/interrupted,
	you don't get any corrupt files. However, you probably still get the temporary files. This way you know that
	all files that have the desired name, are correct.
• SIP	i)
• SIF •	From SIP account: Select from the list.
-	To SIP address: Enter the SIP address.
 Email 	
-	Send email to: Enter the email address to send emails to. To enter multiple addresses, use commas to
	separate them.
-	Send email from: Enter the email address of the sending server.
-	Username: Enter the username for the mail server. Leave this field empty if the mail server does not
	require authentication.
-	Password: Enter the password for the mail server. Leave this field empty if the mail server does not require
	authentication.
-	Email server (SMTP): Enter the name of the SMTP server, for example smtp.gmail.com, smtp.mail.yahoo.com.
-	Port: Enter the port number for the SMTP server, using values in the range 0-65535. The default value is 587
-	Encryption: To use encryption, select either SSL or TLS.
-	Validate server certificate: If you use encryption, select to validate the identity of the device. The certificate
	can be self-signed or issued by a Certificate Authority (CA).
-	POP authentication: Turn on to enter the name of the POP server, for example pop.gmail.com.
Note	
	Some email providers have security filters that prevent users from receiving or viewing large amount of
	attachments, from receiving scheduled emails and similar. Check the email provider's security policy to avoid
	your email account being locked or missing out on your expected emails.
• TCP	Host: Enter the server's IP address or hostname. If you enter a hostname, make sure that a DNS server is
_	specified under System > Network > IPv4 and IPv6.
_	Port: Enter the port number used to access the server.
Test: Click to test	
•	
• The context	menu contains:
View recipient: Cli	ick to view all the recipient details.
Copy recipient: Cli	ck to copy a recipient. When you copy, you can make changes to the new recipient.
Delete reginient: (Click to delete the recipient permanently.
beiete recipient. C	הוכא נס מכוכנכ נווכ וכנוףוכווג ףכווומוכווגוץ.

Schedules

Schedules and pulses can be used as conditions in rules. The list shows all the schedules and pulses currently configured in the product, along with information about their configuration.

Add schedule: Click to create a schedule or pulse.

Manual trigger

The manual trigger is used to manually trigger a rule. The manual trigger can for example be used to validate actions during product installation and configuration.

MQTT

MQTT (Message Queuing Telemetry Transport) is a standard messaging protocol for the Internet of Things (IoT). It was designed for simplified IoT integration and is used in a wide variety of industries to connect remote devices with a small code footprint and minimal network bandwidth. The MQTT client in Axis device firmware can simplify integration of data and events produced in the device to systems which are not video management systems (VMS).

Set up the device as an MQTT client. MQTT communication is based on two entities, the clients and the broker. The clients can send and receive messages. The broker is responsible for routing messages between clients.

You can learn more about MQTT in AXIS OS Portal.

MQTT client

Connect: Turn on or off the MQTT client.

Status: Shows the current status of the MQTT client.

Broker

Host: Enter the hostname or IP address of the MQTT server.

Protocol: Select which protocol to use.

Port: Enter the port number.

- 1883 is the default value for MQTT over TCP
- 8883 is the default value for MQTT over SSL
- 80 is the default value for MQTT over WebSocket
- 443 is the default value for MQTT over WebSocket Secure

Username: Enter the username that the client will use to access the server.

Password: Enter a password for the username.

Client ID: Enter a client ID. The client identifier is sent to the server when the client connects to it.

Clean session: Controls the behavior at connection and disconnection time. When selected, the state information is discarded at connect and disconnect.

Keep alive interval: The keep alive interval enables the client to detect when the server is no longer available without having to wait for the long TCP/IP timeout.

Timeout: The time interval in seconds to allow a connect to complete. Default value: 60

Device topic prefix: Used in the default values for the topic in the connect message and LWT message on the MQTT client tab, and in the publication conditions on the MQTT publication tab.

Reconnect automatically: Specifies whether the client should reconnect automatically after a disconnect.

The device interface

Connect message

Specifies if a message should be sent out when a connection is established.

Send message: Turn on to send messages.

Use default: Turn off to enter your own default message.

Topic: Enter the topic for the default message.

Payload: Enter the content for the default message.

Retain: Select to keep the state of client on this Topic

QoS: Change the QoS layer for the packet flow.

Last Will and Testament message

The Last Will Testament (LWT) lets a client provide a testament along with its credentials when connecting to the broker. If the client disconnects ungracefully at some point later (maybe because his power source died), it can let the broker deliver a message to other clients. This LWT message has the same form as an ordinary message and gets routed via the same mechanics.

Send message: Turn on to send messages.

Use default: Turn off to enter your own default message.

Topic: Enter the topic for the default message.

Payload: Enter the content for the default message.

Retain: Select to keep the state of client on this Topic

QoS: Change the QoS layer for the packet flow.

MQTT publication

Use default topic prefix: Select to use the default topic prefix, that is defined in the device topic prefix in the MQTT client tab.

Include topic name: Select to include the topic that describes the condition in the MQTT topic.

Include topic namespaces: Select to include ONVIF topic namespaces in the MQTT topic.

Include serial number: Select to include the device's serial number in the MQTT payload.

+ Add condition: Click to add a condition.

Retain: Defines which MQTT messages are sent as retained.

- None: Send all messages as non-retained.
- Property: Send only stateful messages as retained.
- All: Send both stateful and stateless messages as retained.

QoS: Select the desired level for the MQTT publication.

MQTT subscriptions

+ Add subscription: Click to add a new MQTT subscription.

Subscription filter: Enter the MQTT topic that you want to subscribe to.

Use device topic prefix: Add the subscription filter as prefix to the MQTT topic.

Subscription type:

- Stateless: Select to convert MQTT messages into a stateless message.
- **Stateful**: Select to convert MQTT messages into a condition. The payload is used as the state.

QoS: Select the desired level for the MQTT subscription.

Storage

Network storage

Add network storage: Click to add a network share where you can save recordings.

- Address: Enter the IP address or host name of the host server, typically a NAS (Network Attached Storage). We recommend you to configure the host to use a fixed IP address (not DHCP since a dynamic IP address can change) or that you use DNS. Windows SMB/CIFS names are not supported.
- Network share: Enter the name of the shared location on the host server. Several Axis devices can use the same network share, since each device gets its own folder.
- User: If the server requires a login, enter the username. To log in to a specific domain server, type DOMAIN\username.
- **Password**: If the server requires a login, enter the password.
- SMB version: Select the SMB storage protocol version to connect to the NAS. If you select Auto, the device tries to negotiate one of the secure versions SMB: 3.02, 3.0, or 2.1. Select 1.0 or 2.0 to connect to older NAS that don't support higher versions. You can read more about SMB support in Axis devices *here*.
- Add share even if connection test fails: Select to add the network share even if an error is discovered during the

connection test. The error can be, for example, that you didn't enter a password even though the server requires one. Remove network storage: Click to remove the connection to the network share. This removes all settings for the network share.

Write protect: Turn on to stop writing to the network share and protect recordings from being removed. You can't format a write-protected network share.

Ignore: Turn on to stop storing recordings on the network share.

Retention time: Select how long to keep recordings, to limit the amount of old recordings or to comply with regulations regarding data storage. If the network storage becomes full, old recordings are removed before the selected time period has passed.

Tools

- Test connection: Test the connection to the network share.
- Format: Format the network share, for example when you need to quickly erase all data. cifs is the available file system option.

Click **Use tool** to activate the selected tool.

Onboard storage

The device interface

Important

Risk of data loss and corrupted recordings. Do not remove the SD card while the device is running. Unmount the SD card before you remove it.

Unmount: Click to safely remove the SD card.

Write protect: Turn on to stop writing to the SD card and protect recordings from being removed. You can't format a write-protected SD card.

Autoformat: Turn on to automatically format a newly inserted SD card. It formats the file system into ext4.

Ignore: Turn on to stop storing recordings on the SD card. When you ignore the SD card, the device no longer recognizes that the card exists. The setting is only available for administrators.

Retention time: Select how long to keep recordings, to limit the amount of old recordings or to comply with regulations regarding data storage. If the SD card becomes full, old recordings are removed before the selected time period has passed.

Tools

- Check: Check for errors on the SD card. This only works for the ext4 file system.
- Repair: Repair errors in the ext4 file system. To repair an SD card with the VFAT file system, eject the SD card, insert it in a computer and perform a disk repair.
- Format: Format the SD card, for example when you need to change the file system or quickly erase all data. VFAT and ext4 are the two available file system options. The recommended format is ext4, due to its resilience against data loss if the card is ejected or if there is an abrupt power loss. However, you need a third-party ext4 driver or application to access the file system from Windows[®].
- Encrypt: Use this tool to format the SD card and enable encryption. Encrypt deletes all data stored on the SD card. After using Encrypt data that's stored on the SD card is protected using encryption.
- Decrypt: Use this tool to format the SD card without encryption. Decrypt deletes all data stored on the SD card. After using Decrypt data that's stored on the SD card is not protected using encryption.
- Change password: Change the password required to encrypt the SD card.

Click Use tool to activate the selected tool.

Wear trigger: Set a value for the SD card wear level at which you want to trigger an action. The wear level ranges from 0–200%. A new SD card that has never been used has a wear level of 0%. A wear level of 100% indicates that the SD card is close to its expected lifetime. When the wear-level reaches 200% there is a high risk of the SD card malfunctioning. We recommend setting the wear trigger between 80–90%. This gives you time to download any recordings as well as replace the SD card in time before it potentially wears out. The wear trigger allows you to set up an event and get a notification when the wear level reaches your set value.

SIP

SIP settings

Session Initiation Protocol (SIP) is used for interactive communication sessions between users. The sessions can include audio and video.

Enable SIP: Check this option to make it possible to initiate and receive SIP calls.

Allow incoming calls: Check this option to allow incoming calls from other SIP devices.

Call handling

- Call timeout: Set the maximum time a call can last before it ends if there is no answer (max 10 min).
- Incoming call duration: Set the maximum time an incoming call can last (max 10 min).
- End calls after: Set the maximum time that a call can last (max 60 min). Select Infinite call duration if you don't want to limit the length of a call.

Ports

A port number must be between 1024 and 65535.

- **SIP port**: The network port used for SIP communication. The signaling traffic through this port is non-encrypted. The default port number is 5060. Enter a different port number if required.
- TLS port: The network port used for encrypted SIP communication. The signaling traffic through this port is encrypted with Transport Layer Security (TLS). The default port number is 5061. Enter a different port number if required.
- RTP start port: The network port used for the first RTP media stream in a SIP call. The default start port number is 4000. Some firewalls block RTP traffic on certain port numbers.

NAT traversal

Use NAT (Network Address Translation) traversal when the device is located on an private network (LAN) and you want to make it available from outside of that network.

Note

For NAT traversal to work, the router must support it. The router must also support UPnP[®].

Each NAT traversal protocol can be used separately or in different combinations depending on the network environment.

- ICE: The ICE (Interactive Connectivity Establishment) protocol increases the chances of finding the most efficient path to successful communication between peer devices. If you also enable STUN and TURN, you improve the ICE protocol's chances.
- STUN: STUN (Session Traversal Utilities for NAT) is a client-server network protocol that lets the device determine if it is located behind a NAT or firewall, and if so obtain the mapped public IP address and port number allocated for connections to remote hosts. Enter the STUN server address, for example, an IP address.
- TURN: TURN (Traversal Using Relays around NAT) is a protocol that lets a device behind a NAT router or firewall receive incoming data from other hosts over TCP or UDP. Enter the TURN server address and the login information.
- Audio codec priority: Select at least one audio codec with the desired audio quality for SIP calls. Drag-and-drop to change the priority.

Note

The selected codecs must match the call recipient codec, since the recipient codec is decisive when a call is made.

• Audio direction: Select allowed audio directions.

Additional

- UDP-to-TCP switching: Select to allow calls to switch transport protocols from UDP (User Datagram Protocol) to TCP (Transmission Control Protocol) temporarily. The reason for switching is to avoid fragmentation, and the switch can take place if a request is within 200 bytes of the maximum transmission unit (MTU) or larger than 1300 bytes.
- Allow via rewrite: Select to send the local IP address instead of the router's public IP address.
- Allow contact rewrite: Select to send the local IP address instead of the router's public IP address.
- **Register with server every:** Set how often you want the device to register with the SIP server for the existing SIP accounts.
- DTMF payload type: Changes the default payload type for DTMF.

SIP accounts

All current SIP accounts are listed under SIP accounts. For registered accounts, the colored circle lets you know the status.

• The account is successfully registered with the SIP server.

• There is a problem with the account. Possible reasons can be authorization failure, that the account credentials are wrong, or that the SIP server can't find the account.

The **peer to peer (default)** account is an automatically created account. You can delete it if you create at least one other account and set that account as default. The default account is always used when a VAPIX* Application Programming Interface (API) call is made without specifying which SIP account to call from.

+

- Account: Click to create a new SIP account.
 - Active: Select to be able to use the account.
 - Make default: Select to make this the default account. There must be a default account, and there can only be one default account.

The device interface

Name: Enter a descriptive name. This can, for example, be a first and last name, a role, or a location. The name is ٠ not unique User ID: Enter the unique extension or phone number assigned to the device. **Peer-to-peer:** Use for direct calls to another SIP device on the local network. Registered: Use for calls to SIP devices outside the local network, through a SIP server. Domain: If available, enter the public domain name. It will be shown as part of the SIP address when calling other accounts. Password: Enter the password associated with the SIP account for authenticating against the SIP server. Authentication ID: Enter the authentication ID used for authenticating against the SIP server. If it is the same as the user ID, you don't need to enter the authentication ID. Caller ID: The name which is presented to the recipient of calls from the device. Registrar: Enter the IP address for the registrar. Transport mode: Select the SIP transport mode for the account: UPD, TCP, or TLS. When you select TLS, you get the option to use media encryption. Media encryption (only with transport mode TLS): Select the type of encryption for media (audio and video) in SIP calls. Certificate (only with transport mode TLS): Select a certificate. Verify server certificate (only with transport mode TLS): Check to verify the server certificate. Secondary SIP server: Turn on if you want the device to try to register on a secondary SIP server if registration on the primary SIP server fails. Answer automatically: Select to automatically answer an incoming call. SIP secure: Select to use Secure Session Initiation Protocol (SIPS). SIPS uses the TLS transport mode to encrypt traffic. • Proxies +**Proxy**: Click to add a proxy. Prioritize: If you have added two or more proxies, click to prioritize them. Server address: Enter the IP address of the SIP proxy server. Username: If required, enter the username for the SIP proxy server. Password: If required, enter the password for the SIP proxy server. Video 🛈 View area: Select the view area to use for video calls. If you select none, the native view is used. **Resolution**: Select the resolution to use for video calls. The resolution affects the required bandwidth. Frame rate: Select the number of frames per second for video calls. The frame rate affects the required bandwidth. H.264 profile: Select the profile to use for video calls. DTMF Use RTP (RFC2833): Select to allow dual-tone multifrequency (DTMF) signaling, other tone signals and telephony events in RTP packets. Use SIP INFO (RFC2976): Select to include the INFO method to the SIP protocol. The INFO method adds optional application layer information, generally related to the session. DTMF sequence: Click to add an action rule triggered by touch-tone. You must activate the action rule in the Events tab. Sequence: Enter the characters to trigger the action rule. Allowed characters: 0-9, A-D, #, and *. Description: Enter a description of the action to be triggered.

SIP test call

SIP account: Select which account to make the test call from.

SIP address: Enter a SIP address and click sto make a test call and verify that the account works.

Stream profiles

Click to create and save groups of video stream settings. You can use the settings in different situations, for example in continuous recording or when you use action rules to record.

The device interface

ONVIF

ONVIF users

ONVIF (Open Network Video Interface Forum) is a global interface standard that makes it easier for end-users, integrators, consultants, and manufacturers to take advantage of the possibilities offered by network video technology. ONVIF enables interoperability between different vendor products, increased flexibility, reduced cost and future-proof systems. Add user: Click to add a new ONVIF user. Username: Enter a unique username. New password: Enter a password for the user. Passwords must be 1 to 64 characters long. Only ASCII printable characters (code 32 to 126) are allowed in the password, for example letters, numbers, punctuation, and some symbols. Repeat password: Enter the same password again Role: · Administrator: Has full access to all settings. Administrators can also add, update, and remove other users. **Operator:** Has access to all settings except: All System settings. Adding apps. Media user: Allows access to the video stream only. i The context menu contains:

Update user: Edit the user's properties.

Delete user: Delete the user. You can't delete the root user.

By creating an ONVIF user, you automatically enable ONVIF communication. Use the username and password for all ONVIF communication with the device. For more information see the Axis Developer Community at *axis.com*.

ONVIF media profiles

An ONVIF media profile consists of a set of configurations that you can use to change media stream settings.

Add media profile: Click to add a new ONVIF media profile.

profile_x: Click a profile to edit.

Detectors

Camera tampering

The device interface

The camera tampering detector generates an alarm when the scene changes, for example because the lens is covered, sprayed or severely put out of focus, and the time in **Trigger after** has passed. The tampering detector only activates when the camera has not moved for at least 10 seconds. During this period the detector sets up a scene model to use as a comparison to detect tampering in current images. For the scene model to be set up properly, make sure that the camera is in focus, the lighting conditions are correct, and the camera doesn't point at a scene that lacks contours, for example a blank wall. Camera tampering can be used as a condition to trigger actions.

Trigger after: Enter the minimum time that the tampering conditions must be active before the alarm triggers. This can help prevent false alarms for known conditions that affect the image.

Trigger on dark images: It is very difficult to generate alarms when the camera lens is sprayed, since it is impossible to distinguish that event from other situations where the image turns dark in a similar way, for example when the lighting conditions change. Turn on this parameter to generate alarms for all cases where the image turns dark. When it's turned off, the device doesn't generate any alarm when the image turns dark.

Audio detection

These settings are available for each audio input.

Sound level: Adjust the sound level to a value from 0–100, where 0 is the most sensitive and 100 the least sensitive. Use the activity indicator as a guide when you set the sound level. When you create events, you can use the sound level as a condition. You can choose to trigger an action if the sound level rises above, falls below or passes the set value.

Shock detection

Shock detector: Turn on to generate an alarm if the device is hit by an object or if it is tampered with.

Sensitivity level: Move the slider to adjust the sensitivity level at which the device should generate an alarm. A low value means that the device only generates an alarm if the hit is powerful. A high value means that the device generates an alarm even with mild tampering.

Video out

Accessories

I/O ports

Use digital input to connect external devices that can toggle between an open and closed circuit, for example PIR sensors, door or window contacts, and glass break detectors.

Use digital output to connect external devices such as relays and LEDs. You can activate connected devices through the VAPIX® Application Programming Interface or in the device interface.

Port

Name: Edit the text to rename the port.

Direction:	₹	indicates that the port is an input port.	Ð	indicates that it's an output port. If the port is configurable,
you can clie	ck the	icons to change between input and out	put.	

Normal state: Click open circuit, and for closed circuit.

Current state: Shows the current state of the port. The input or output is activated when the current state is different from the normal state. An input on the device has an open circuit when it's disconnected or when there is a voltage above 1 V DC.

Note

During restart the output circuit is open. When the restart is complete, the circuit goes back to the normal position. If you change any settings on this page, the output circuits go back to their normal positions regardless of any active triggers.

Supervised \mathbf{U} : Turn on to make it possible to detect and trigger actions if someone tampers with the connection to digital I/O devices. In addition to detecting if an input is open or closed, you can also detect if someone has tampered with it (that is, cut or shorted). To supervise the connection requires additional hardware (end-of-line resistors) in the external I/O loop.

Logs

Reports and logs

Reports

- View the device server report: Click to show information about the product status in a pop-up window. The Access Log is automatically included in the Server Report.
- **Download the device server report**: Click to download the server report. It creates a .zip file that contains a complete server report text file in UTF-8 format, as well as a snapshot of the current live view image. Always include the server report .zip file when you contact support.
- **Download the crash report**: Click to download an archive with detailed information about the server's status. The crash report contains information that is in the server report as well as detailed debug information. This report might contain sensitive information such as network traces. It can take several minutes to generate the report.

Logs

- View the system log: Click to show information about system events such as device startup, warnings and critical messages.
- View the access log: Click to show all failed attempts to access the device, for example when a wrong login password is used.

Network trace

Important

A network trace file might contain sensitive information, for example certificates or passwords.

A network trace file can help you troubleshoot problems by recording activity on the network. Select the duration of the trace in seconds or minutes, and click **Download**.

Remote system log

Syslog is a standard for message logging. It allows separation of the software that generates messages, the system that stores them, and the software that reports and analyzes them. Each message is labeled with a facility code, which indicates the software type generating the message, and assigned a severity level.

╋

Server: Click to add a new server.

Host: Enter the hostname or IP address of the server.

Format: Select which syslog message format to use.

- RFC 3164
- RFC 5424

Protocol: Select the protocol and port to use:

- UDP (Default port is 514)
- TCP (Default port is 601)
- TLS (Default port is 6514)

Severity: Select which messages to send when triggered.

CA certificate set: See the current settings or add a certificate.

Plain config

Plain config is for advanced users with experience of Axis device configuration. Most parameters can be set and edited from this page.

SSH server

Secure Shell (SSH): Turn on to allow a user to securely log on and perform shell and network services over the network.

Maintenance

Restart: Restart the device. This does not affect any of the current settings. Running applications restart automatically.

Restore: Return *most* settings to the factory default values. Afterwards you must reconfigure the device and apps, reinstall any apps that didn't come preinstalled, and recreate any events and PTZ presets.

Important

The only settings saved after restore are:

- Boot protocol (DHCP or static)
- Static IP address
- Default router
- Subnet mask
- 802.1X settings
- 03C settings

Factory default: Return *all* settings to the factory default values. Afterwards you must reset the IP address to make the device accessible.

Note

All Axis device firmware is digitally signed to ensure that you only install verified firmware on your device. This further increases the overall minimum cybersecurity level of Axis devices. For more information, see the white paper "Signed firmware, secure boot, and security of private keys" at *axis.com*.

Firmware upgrade: Upgrade to a new firmware version. New firmware releases can contain improved functionality, bug fixes, and completely new features. We recommend you to always use the latest release. To download the latest release, go to *axis.com/support*.

When you upgrade, you can choose between three options:

- Standard upgrade: Upgrade to the new firmware version.
- Factory default: Upgrade and return all settings to the factory default values. When you choose this option, you can't revert to the previous firmware version after the upgrade.
- Autorollback: Upgrade and confirm the upgrade within the set time. If you don't confirm, the device reverts to the previous firmware version.

Firmware rollback: Revert to the previously installed firmware version.

Optics

Temperature compensation: Turn on if you want the focus position to be corrected based on the temperature in the optics. IR compensation : Turn on if you want the focus position to be corrected when IR-cut filter is off and when there is IR light. Calibrate zoom and focus: Click to reset the optics and the zoom and focus settings to the factory default position. You need to

Calibrate zoom and focus: Click to reset the optics and the zoom and focus settings to the factory default position. You need to do this if the optics have lost calibration during transport, or if the device has been exposed to extreme vibrations.

Learn more

Learn more

Long-distance connections

This product supports fiber-optic cable installations through a media converter. Fiber-optic cable installations offer a number of benefits such as:

- Long-distance connection
- High speed
- Long lifetime
- Large capacity of data transmission
- Electromagnetic interference immunity

Find out more about fiber-optic cable installations on *axis.com/technologies/fiber-optics*.

For information about how to install the media converter see the Installation Guide for this product.

Capture modes

What capture mode to choose depends on the requirements for the frame rate and resolution of the specific surveillance setup. For specifications about available capture modes, see the product's datasheet at *axis.com*.

Remote focus and zoom

The remote focus and zoom functionality allows you to make focus and zoom adjustments to your camera from a computer. It is a convenient way to ensure that the scene's focus, viewing angle and resolution are optimized without having to visit the camera's installation location.

Privacy masks

A privacy mask is a user-defined area that covers a part of the monitored area. In the video stream, privacy masks appear either as blocks of solid color or with a mosaic pattern.

You'll see the privacy mask on all snapshots, recorded video, and live streams.

You can use the VAPIX® application programming interface (API) to hide the privacy masks.

Important

If you use multiple privacy masks it may affect the product's performance.

You can create several privacy masks. The maximum number of masks depends on the complexity of all the masks combined. The more anchor points in each mask, the fewer masks you can create. Each mask can have 3 to 10 anchor points.

Overlays

Overlays are superimposed over the video stream. They are used to provide extra information during recordings, such as a timestamp, or during product installation and configuration. You can add either text or an image.

Learn more

Streaming and storage

Video compression formats

Decide which compression method to use based on your viewing requirements, and on the properties of your network. The available options are:

Motion JPEG

Note

To ensure support for the Opus audio codec, the Motion JPEG stream is always sent over RTP.

Motion JPEG, or MJPEG, is a digital video sequence that is made up of a series of individual JPEG images. These images are then displayed and updated at a rate sufficient to create a stream that shows constantly updated motion. For the viewer to perceive motion video the rate must be at least 16 image frames per second. Full motion video is perceived at 30 (NTSC) or 25 (PAL) frames per second.

The Motion JPEG stream uses considerable amounts of bandwidth, but provides excellent image quality and access to every image contained in the stream.

H.264 or MPEG-4 Part 10/AVC

Note

H.264 is a licensed technology. The Axis product includes one H.264 viewing client license. To install additional unlicensed copies of the client is prohibited. To purchase additional licenses, contact your Axis reseller.

H.264 can, without compromising image quality, reduce the size of a digital video file by more than 80% compared to the Motion JPEG format and by as much as 50% compared to older MPEG formats. This means that less network bandwidth and storage space are required for a video file. Or seen another way, higher video quality can be achieved for a given bitrate.

H.265 or MPEG-H Part 2/HEVC

H.265 can, without compromising image quality, reduce the size of a digital video file by more than 25% compared to H.264.

Note

- H.265 is licensed technology. The Axis product includes one H.265 viewing client license. Installing additional unlicensed copies of the client is prohibited. To purchase additional licenses, contact your Axis reseller.
- Most web browsers don't support H.265 decoding and because of this the camera doesn't support it in its web interface. Instead you can use a video management system or application supporting H.265 decoding.

How do Image, Stream, and Stream profile settings relate to each other?

The **Image** tab contains camera settings that affect all video streams from the product. If you change something in this tab, it immediately affects all video streams and recordings.

The **Stream** tab contains settings for video streams. You get these settings if you request a video stream from the product and don't specify for example resolution, or frame rate. When you change the settings in the **Stream** tab, it doesn't affect ongoing streams, but it will take effect when you start a new stream.

The **Stream profiles** settings override the settings from the **Stream** tab. If you request a stream with a specific stream profile, the stream contains the settings of that profile. If you request a stream without specifying a stream profile, or request a stream profile that doesn't exist in the product, the stream contains the settings from the **Stream** tab.

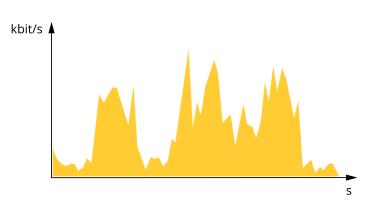
Bitrate control

Bitrate control helps you to manage the bandwidth consumption of your video stream.

Variable bitrate (VBR)

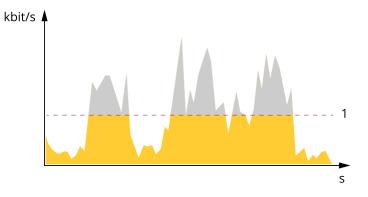
Variable bitrate allows the bandwidth consumption to vary depending on the level of activity in the scene. The more activity, the more bandwidth you need. With variable bitrate you are guaranteed constant image quality, but you need to make sure you have storage margins.

Learn more



Maximum bitrate (MBR)

Maximum bitrate lets you set a target bitrate to handle bitrate limitations in your system. You might see a decline in image quality or frame rate as the instantaneous bitrate is kept below the specified target bitrate. You can choose to prioritize either image quality or frame rate. We recommend that you configure the target bitrate to a higher value than the expected bitrate. This gives you a margin in case there is a high level of activity in the scene.



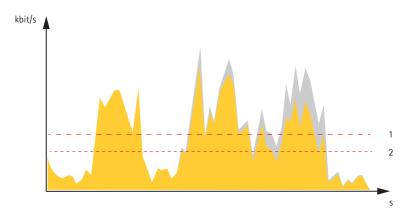
1 Target bitrate

Average bitrate (ABR)

With average bitrate, the bitrate is automatically adjusted over a longer period of time. This is so you can meet the specified target and provide the best video quality based on your available storage. Bitrate is higher in scenes with a lot of activity, compared to static scenes. You are more likely to get better image quality when in scenes with a lot of activity if you use the average bitrate option. You can define the total storage required to store the video stream for a specified amount of time (retention time) when image quality is adjusted to meet the specified target bitrate. Specify the average bitrate settings in one of the following ways:

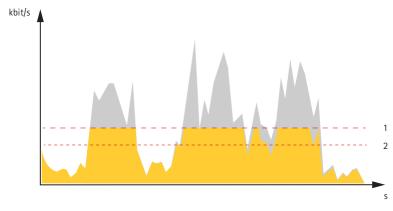
- To calculate the estimated storage need, set the target bitrate and the retention time.
- To calculate the average bitrate, based on available storage and required retention time, use the target bitrate calculator.

Learn more



- 1 Target bitrate
- 2 Actual average bitrate

You can also turn on maximum bitrate and specify a target bitrate within the average bitrate option.



- 1 Target bitrate
- 2 Actual average bitrate

Applications

With applications you can get more out of your Axis device. AXIS Camera Application Platform (ACAP) is an open platform that makes it possible for third parties to develop analytics and other applications for Axis devices. Applications can be preinstalled on the device, available for download for free, or for a license fee. To find out more about available applications, downloads, trials and licenses, go to *axis.com/acap*.

To find the user manuals for Axis applications, go to help.axis.com.

Note

• Several applications can run at the same time but some applications might not be compatible with each other. Certain combinations of applications might require too much processing power or memory resources when run in parallel. Verify that the applications work together before deployment.

Learn more





How to activate an application licence code on a device

AXIS Object Analytics

AXIS Object Analytics is an analytic application that comes preinstalled on the camera. It detects objects that move in the scene and classifies them as, for example, humans or vehicles. You can set up the application to send alarms for different types of objects. To find out more about how the application works, see the *user manual*.

Security

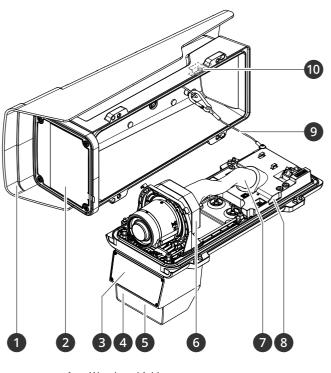
TPM module

The TPM (Trusted Platform Module) is a component that provides cryptographic features to protect information from unauthorized access. It is always activated and there are no settings you can change.

Specifications

Specifications

Product overview

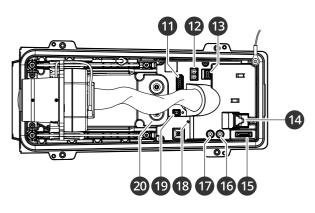


- 1 Weather shield
- 2 Window
- 3 Radar
- 4 Light sensor
- 5 IR illumination LED
- 6 Optical unit
- 7 Cable cover
- 8 Intrusion alarm sensor
- 9 Safety wire
- 10 Intrusion alarm magnet

NOTICE

Do not lift the product in the cable cover.

Specifications



- 11 I/O connector
- 12 RS485/422 connector
- 13 Power connector
- 14 Network connector (PoE)
- 15 microSD card slot
- 16 Audio out
- 17 Audio in
- 18 Status LED
- 19 Control button
- 20 Cable gasket M20 (2x)

LED indicators

Note

The Status LED can be configured to flash while an event is active.

Note

The LEDs turn off when you close the casing.

Status LED	Indication
Green	
Red	Firmware upgrade failure.

Buzzer

Buzzer signal for focus assistant

Note

Only valid for optional P-iris, DC-iris or manual iris lenses.

Buzzer	Lens
Fast interval	Optimally adjusted
Medium interval	Less optimally adjusted
Slow interval	Poorly adjusted

Specifications

SD card slot

For SD card recommendations, see axis.com.

Micro Micro

microSD, microSDHC, and microSDXC Logos are trademarks of SD-3C LLC. microSD, microSDHC, microSDXC are trademarks or registered trademarks of SD-3C, LLC in the United States, other countries or both.

Buttons

Control button

The control button is used for:

• Resetting the product to factory default settings. See Reset to factory default settings on page 67.

Intrusion alarm switch

Use the intrusion alarm switch to get a notification when someone opens the device's housing. Set up an action rule, for example recording or notification, to perform an action when the switch is activated. See Trigger an alarm if someone opens the housing on page 12.

Connectors

Network connector

RJ45 Ethernet connector with Power over Ethernet (PoE).

Audio connector

- Audio in 3.5 mm input for a mono microphone, or a line-in mono signal (left channel is used from a stereo signal).
- Audio out 3.5 mm output for audio (line level) that can be connected to a public address (PA) system or an active speaker with a built-in amplifier. A stereo connector must be used for audio out.



Audio input

1 Tip	2 Ring	3 Sleeve
Unbalanced microphone (with or without electret power) or line	Electret power if selected	Ground

Audio output

1 Tip	2 Ring	3 Sleeve
Channel 1, unbalanced line, mono	Channel 1, unbalanced line, mono	Ground

I/O connector

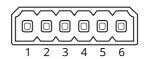
Digital input - For connecting devices that can toggle between an open and closed circuit, for example PIR sensors, door/window contacts, and glass break detectors.

Supervised input - Enables possibility to detect tampering on a digital input.

Specifications

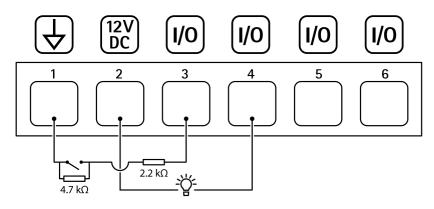
Digital output – For connecting external devices such as relays and LEDs. Connected devices can be activated by the VAPIX[®] Application Programming Interface, through an event or from the product's webpage.

6-pin terminal block



Function	Pin	Notes	Specifications
DC ground	1		0 V DC
DC output	2	Can be used to power auxiliary equipment. Note: This pin can only be used as power out.	12 V DC Max load = 50 mA
Configurable (Input or Output)	3-6	Digital input or Supervised input – Connect to pin 1 to activate, or leave floating (unconnected) to deactivate. To use supervised input, install end-of-line resistors. See connection diagram for information about how to connect the resistors.	0 to max 30 V DC
		Digital output – Internally connected to pin 1 (DC ground) when active, and floating (unconnected) when inactive. If used with an inductive load, e.g., a relay, connect a diode in parallel with the load, to protect against voltage transients.	0 to max 30 V DC, open drain, 100 mA

Example

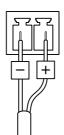


- 1 DC ground
- 2 DC output 12 V, max 50 mA
- 3 *I/O configured as supervised input*
- 4 I/O configured as output
- 5 Configurable I/O
- 6 Configurable I/O

Power connector

2-pin terminal block for DC power input. Use a Safety Extra Low Voltage (SELV) compliant limited power source (LPS) with either a rated output power limited to \leq 100 W or a rated output current limited to \leq 5 A.

Specifications

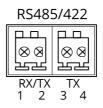


RS485/RS422 connector

Two 2-pin terminal blocks for RS485/RS422 serial interface used to control auxiliary equipment such as pan-tilt devices.

The serial port can be configured to support:

- Two-wire RS485 half duplex
- Four-wire RS485 full duplex
- Two-wire RS422 simplex
- Four-wire RS422 full duplex point to point communication



Function	Pin	Notes
RS485B alt RS485/422 RX(B)	1	RX pair for all modes (combined RX/TX for 2-wire RS485)
RS485A alt RS485/422 RX(A)	2	
RS485/RS422 TX(B)	3	TX pair for RS422 and 4-wire RS485
RS485/RS422 TX(A)	4	

Important

The maximum cable length is 30 m (98 ft).

Troubleshooting

Troubleshooting

Reset to factory default settings

Important

Reset to factory default should be used with caution. A reset to factory default resets all settings, including the IP address, to the factory default values.

To reset the product to the factory default settings:

You can also reset parameters to factory default through the device's webpage. Go to Maintenance > Factory default and click Default.

Firmware options

Axis offers product firmware management according to either the active track or the long-term support (LTS) tracks. Being on the active track means continuously getting access to all the latest product features, while the LTS tracks provide a fixed platform with periodic releases focused mainly on bug fixes and security updates.

Using firmware from the active track is recommended if you want to access the newest features, or if you use Axis end-to-end system offerings. The LTS tracks are recommended if you use third-party integrations, which are not continuously validated against the latest active track. With LTS, the products can maintain cybersecurity without introducing any significant functional changes or affecting any existing integrations. For more detailed information about Axis product firmware strategy, go to *axis.com/support/firmware*.

Check the current firmware version

Firmware is the software that determines the functionality of network devices. When you troubleshoot a problem, we recommend you to start by checking the current firmware version. The latest firmware version might contain a correction that fixes your particular problem.

To check the current firmware:

- 1. Go to the device interface > Status.
- 2. See the firmware version under Device info.

Upgrade the firmware

Important

Preconfigured and customized settings are saved when you upgrade the firmware (provided that the features are available in the new firmware) although this is not guaranteed by Axis Communications AB.

Important

Make sure the device remains connected to the power source throughout the upgrade process.

Note

When you upgrade the device with the latest firmware in the active track, the product receives the latest functionality available. Always read the upgrade instructions and release notes available with each new release before you upgrade the firmware. To find the latest firmware and the release notes, go to *axis.com/support/firmware*.

- 1. Download the firmware file to your computer, available free of charge at axis.com/support/firmware.
- 2. Log in to the device as an administrator.
- 3. Go to Maintenance > Firmware upgrade and click Upgrade.

Troubleshooting

When the upgrade has finished, the product restarts automatically.

Technical issues, clues, and solutions

If you can't find what you're looking for here, try the troubleshooting section at axis.com/support.

Firmware upgrade failure	If the firmware upgrade fails, the device reloads the previous firmware. The most common reason is that the wrong firmware file has been uploaded. Check that the name of the firmware file corresponds to your device and try again.	
Problems after firmware upgrade	If you experience problems after a firmware upgrade, roll back to the previously installed versio from the Maintenance page.	
Problems setting the IP add	ress	
The device is located on a different subnet	If the IP address intended for the device and the IP address of the computer used to access the device are located on different subnets, you cannot set the IP address. Contact your network administrator to obtain an IP address.	
The IP address is being used by another device	Disconnect the Axis device from the network. Run the ping command (in a Command/DOS window type ping and the IP address of the device):	
	 If you receive: Reply from <ip address="">: bytes=32; time=10 this means that the IP address may already be in use by another device on the network Obtain a new IP address from the network administrator and reinstall the device.</ip> If you receive: Request timed out, this means that the IP address is available for use with the Axis device. Check all cabling and reinstall the device. 	
Possible IP address conflict with another device on the same subnet		
The device can't be accessed	from a browser	
Can't log in	When HTTPS is enabled, ensure that the correct protocol (HTTP or HTTPS) is used when attempting to log in. You may need to manually type $http$ or $https$ in the browser's address field.	
	If the password for the user root is lost, the device must be reset to the factory default settings. See <i>Reset to factory default settings on page 67</i> .	
The IP address has been changed by DHCP	IP addresses obtained from a DHCP server are dynamic and may change. If the IP address has been changed, use AXIS IP Utility or AXIS Device Manager to locate the device on the network. Identify the device using its model or serial number, or by the DNS name (if the name has been configured)	
	If required, a static IP address can be assigned manually. For instructions, go to axis.com/support.	
Certificate error when using IEEE 802.1X	For authentication to work properly, the date and time settings in the Axis device must be synchronized with an NTP server. Go to System > Date and time .	

The device is accessible locally but not externally

To access the device externally, we recommend you to use one of the following applications for Windows®:

• AXIS Camera Station: 30-day trial version free of charge, ideal for small to mid-size systems. For instructions and download, go to *axis.com/vms*.

Troubleshooting

Problems with the radar-video fusion			
The bounding box is not covering the object precisely	If there is no video analytics detection, the camera will show the projection of the radar detection in the image, and that is not as accurate as a video analytics box. If the box is too high or low, make sure that the installation height is set correctly. It could also be due to elevation differences in the scene, like a sloping road, a hill, or a depression.		
The bounding box shift its position when tracking an object	When both radar and camera analytics detect the same object, or if only the camera analytics detect and object, the bounding box will be tightly drawn around the object using the camera information.		
object	If the video detection is lost, the bounding box will be drawn at the position of the radar projection, which is less accurate. Once the video detection is picked up again, the bounding box will be drawn in the correct position again.		
I don't get the same	There are several factors that affect the detection distance:		
detection distance as the manual says	 Check that the correct height is entered in the settings. Depending on the approaching angle of the object towards the installation point, the detection distance can vary. At the outer parts of the field of view, the detection sensitivity is lower from a radar perspective. Consider aiming the Q1656-DLE towards where the intruder is expected to get the furthest distance. 		
How can I minimize false	Here are a few tips to minimize false alarms:		
alarms?	 Make sure that the scene is well lit to maximize detection probability of video analytics Set the sensitivity to Low in AXIS Object Analytics. This requires that video and radar analytics agree before triggering an alarm. Use exclude areas in the radar to mask known sources of false detections, such as swaying vegetation, and buildings. Configure the radar to use low sensitivity. Use exclude areas in AXIS Object Analytics Keep the grass short. 		
Radar interference	The device uses one of two radar channels. Within each channel, up to four radars can negotiate how to best use that frequency. Sometimes you may see a warning message about interference from the camera, despite this functionality. You can then manually select a channel for each device.		
	Devices that are physically close to each other should be set to the same channel. This makes it easier for the devices to avoid interference.		

Performance considerations

The following factors are the most important to consider:

• Heavy network utilization due to poor infrastructure affects the bandwidth.

Contact support

Contact support at *axis.com/support*.

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